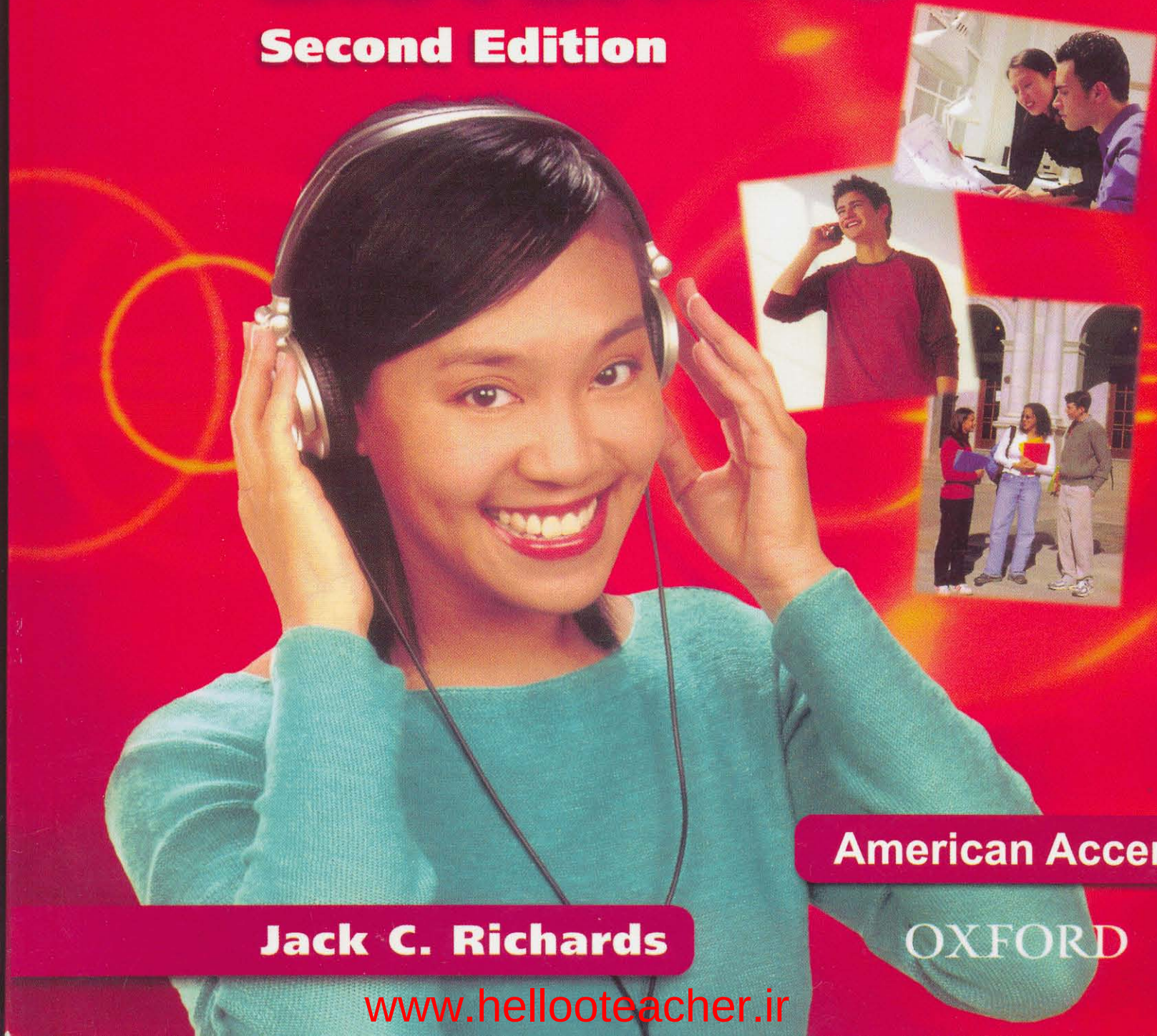
DEVELOPING

TACTICS FOR LISTENING

Second Edition

STUDENT CD INCLUDED

2005 version



American Acce

Jack C. Richards

OXFORD

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UNIT 1 The Weekend

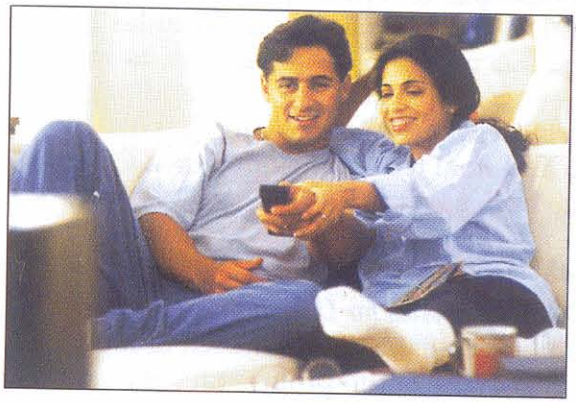
1. Getting Ready

What did you do last weekend? Check (✓) your answers and compare them with a partner.

- ☐ went to a movie
- ☐ met a friend
- ☐ went on a date
- ☐ went to the gym
- ☐ watched TV
- ☐ went to a disco
- ☐ played a sport
- ☐ rented a video
- ☐ played computer games

2. Let's Listen

What did these people do last weekend? Listen and circle the correct answer.



1. He _____ .
   a. went dancing
   b. watched TV

2. He _____ .
   a. met a girl
   b. went to his brother's house

3. She _____ .
   a. went to the gym
   b. entered a bodybuilding competition

4. He _____ .
   a. played with his nephews
   b. went out with a friend

5. She _____ .
   a. went to a party
   b. went to a movie

6. She _____ .
   a. rented a video
   b. watched baseball on TV

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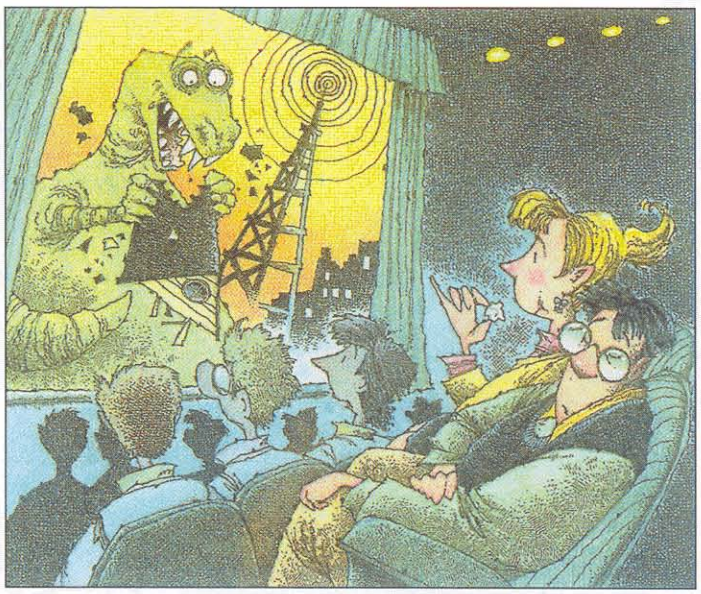
3. Let's Listen

Task 1

Did these people enjoy their weekend? Listen and check (✓) the correct answer.

	Yes	No
1.	☐	☑
2.	☐	☐
3.	☐	☐
4.	☐	☐
5.	☐	☐
6.	☐	☐



Task 2

Listen again. What did each person do on the weekend? Circle the correct answer.

1. He _____ .
   a. watched an adventure movie on TV
   b. played video games
   c. went to a movie

2. He _____ .
   a. stayed at home
   b. went to the beach for the weekend
   c. went to the mountains

3. He _____ .
   a. read lots of interesting magazines
   b. used the computer
   c. read an interesting book

4. She _____ .
   a. played in a band
   b. went to a concert
   c. played tennis

5. She _____ .
   a. stayed home and watched TV
   b. studied for an exam
   c. went out with friends

6. She _____ .
   a. visited friends
   b. went to the countryside
   c. went out with friends

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4. Let's Listen

Task 1

People are talking about their weekends. How was each person's weekend? Listen and circle the correct answer.

1. a. so-so
   b. terrible
   c. great

2. a. disappointing
   b. pleasant
   c. boring

3. a. tiring
   b. terrific
   c. wonderful

4. a. awful
   b. quiet
   c. enjoyable

Task 2

Listen again. Are these statements true or false? Check (✓) the correct answer.

	True	False
1. a. She won a contest in a music store.	☐	☐
b. She won a trip to Las Vegas.	☐	☐
2. a. They went to a restaurant for dinner.	☐	☐
b. His friend has a very interesting job.	☐	☐
3. a. The park is very far from town.	☐	☐
b. They didn't see any wild birds or butterflies on the trip.	☐	☐
4. a. There were a lot of interesting people at the party.	☐	☐
b. The party ended early.	☐	☐

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UNIT 2 City Transportation

1. Getting Ready

Check (✓) your own answers to the questions below. Compare answers with a partner.

How often do you use taxis?

- ☐ every day
- ☐ about once or twice a week
- ☐ not very often
- ☐ other: _____

When do you usually use taxis?

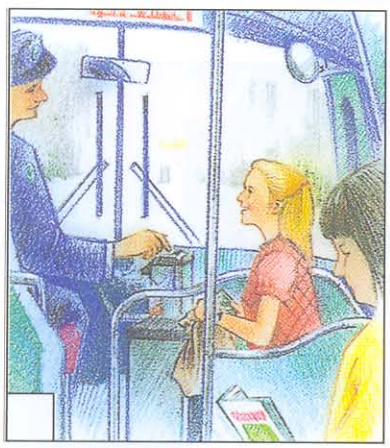
- ☐ when I am in a hurry
- ☐ when there isn't any other way to get somewhere
- ☐ when it is raining
- ☐ other: _____

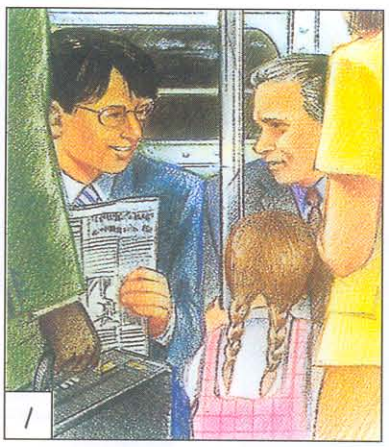
How is the taxi service in your city?

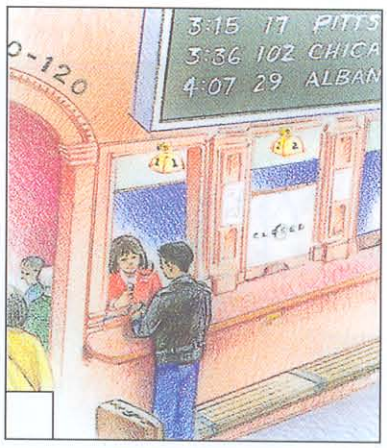
☐ excellent ☐ very good ☐ okay ☐ poor

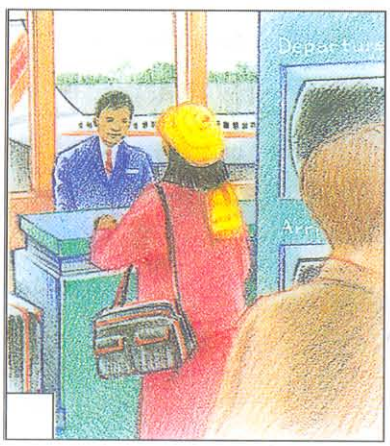
2. Let's Listen

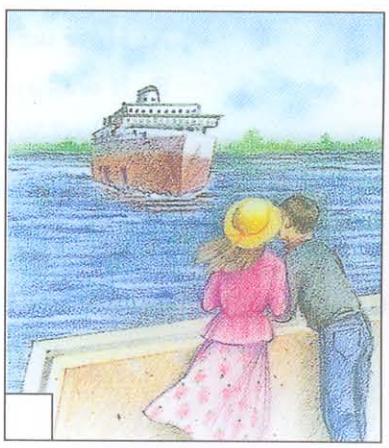
People are talking about transportation. Listen and number the pictures.

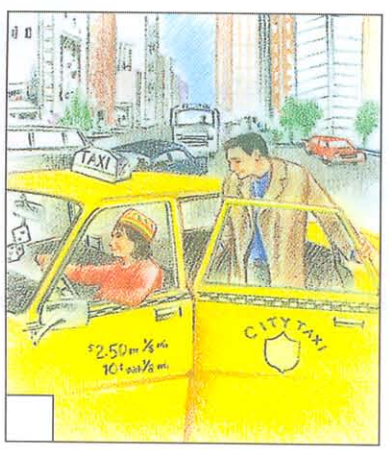
A. 

B. 

C. 

D. 

E. 

F. 

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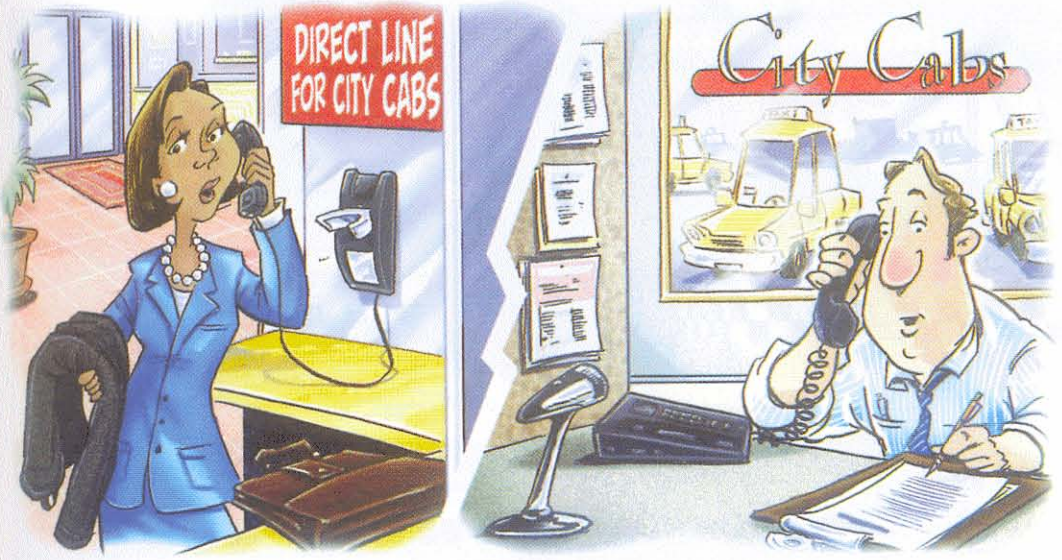
3. Let's Listen

Task 1

Four hotel guests are calling for a taxi. Are these statements true or false? Listen and check (✓) the correct answer.



	True	False
1. The caller's flight leaves in four hours.	☐	☐
2. The caller wants to go to another hotel.	☐	☐
3. The caller needs to catch a train.	☐	☐
4. The caller's friend is going to have a baby soon.	☐	☐

Task 2

Listen again. How much will each ride cost? Circle the correct answer.

1. a. $14 b. $40
2. a. $12 b. $20
3. a. $15 b. $50
4. a. $18 b. $80

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4. Let's Listen

Task 1

Visitors are talking about taxis. Listen and check (✓) their opinions about taxi service.

	Good	Okay	Not good
1.	☐	☐	☐
2.	☐	☐	☐
3.	☐	☐	☐
4.	☐	☐	☐

Task 2

Listen again. Circle the correct answer.

1. The thing she hates the most is that the _____ .
   a. taxis aren't air-conditioned
   b. drivers drive too fast
   c. drivers are rude

2. The thing he likes the most is _____ .
   a. the prices
   b. that the taxis are clean
   c. the drivers

3. The thing he hates the most is that the _____
   a. taxis are too expensive
   b. drivers don't speak English very well
   c. taxis are not very safe

4. The thing she likes the most is that the _____
   a. taxis are comfortable
   b. drivers speak English well
   c. taxis are very cheap

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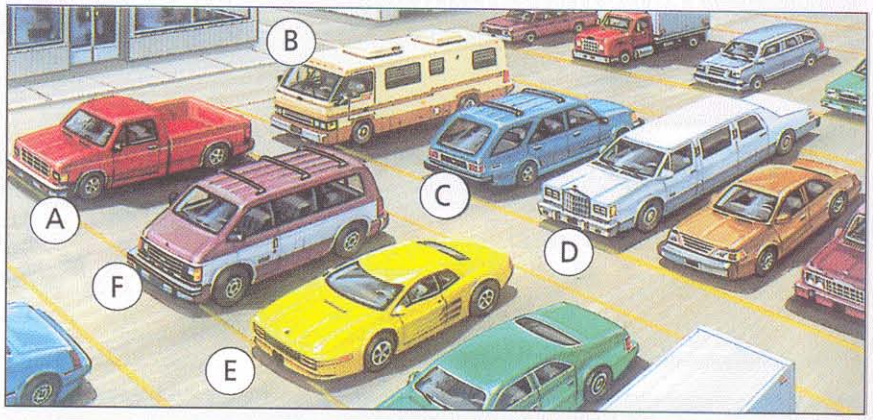
UNIT 3 Renting a Car

1. Getting Ready

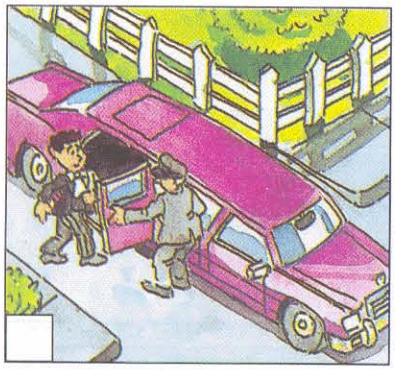
Write the letters of the vehicles next to the correct names. Compare answers with a partner.

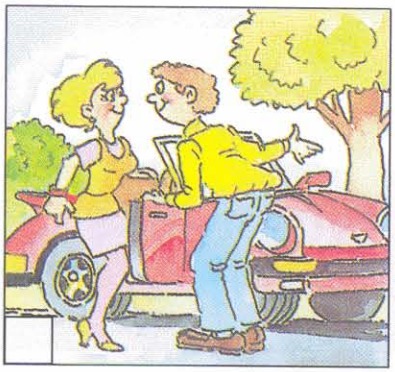
1. stretch limo D
2. minivan ___
3. sports car ___
4. recreational vehicle (RV) ___
5. station wagon ___
6. pickup truck ___

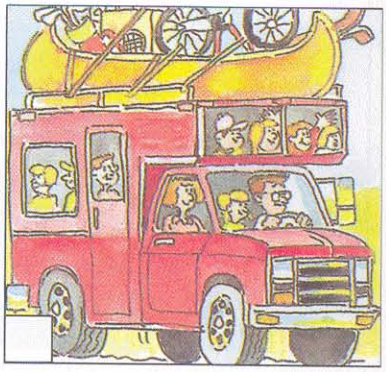


2. Let's Listen

People are talking about vehicles. Listen and number the pictures.

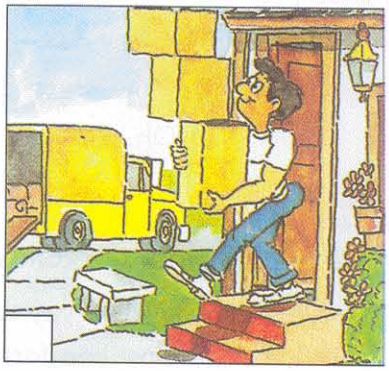
A. 

B. 

C. 

D.

E.

F. 

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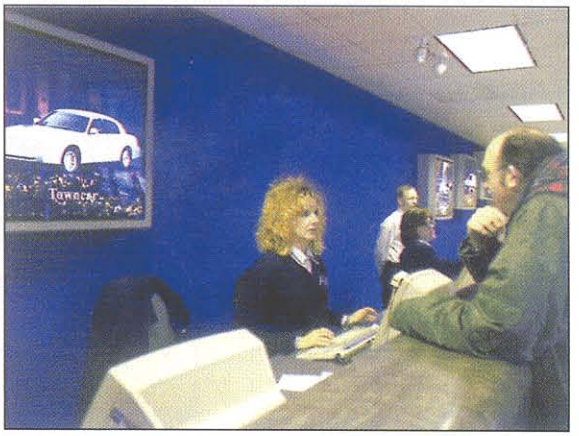
3. Let's Listen

Task 1

People are discussing cars at a rental agency. Listen and check (✓) the correct information.



1.

Rental period	Size	Location
☐ weekend	☐ small	☐ city
☐ one week	☐ medium	☐ airport
☐ more than a week	☐ large	

2.

Rental period	Size	Location
☐ weekend	☐ small	☐ city
☐ one week	☐ medium	☐ airport
☐ more than a week	☐ large	

3.

Rental period	Size	Location
☐ weekend	☐ small	☐ city
☐ one week	☐ medium	☐ airport
☐ more than a week	☐ large	

4.

Rental period	Size	Location
☐ weekend	☐ small	☐ city
☐ one week	☐ medium	☐ airport
☐ more than a week	☐ large	

Task 2

Listen again. Why does each person want to rent a car? Circle the correct answer.

1. a. business
   b. pleasure
   c. business and pleasure

2. a. business
   b. pleasure
   c. business and pleasure

3. a. business
   b. pleasure
   c. business and pleasure

4. a. business
   b. pleasure
   c. business and pleasure

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4. Let's Listen

Task 1

A car rental agent is suggesting different options to customers. Do the customers accept or refuse the options? Listen and check (✓) the correct answer.

	Accept	Refuse
1.	☑	☐
2.	☐	☐
3.	☐	☐
4.	☐	☐
5.	☐	☐
6.	☐	☐

Task 2

Listen again. Are these statements true or false? Check (✓) the correct answer.

	True	False
1. A large car costs an extra $5 a day.	☐	☐
2. A city guide costs $50.	☐	☐
3. The customer is leaving on Saturday.	☐	☐
4. The customer thinks that the cost of the accident insurance is reasonable.	☐	☐
5. The customer is the only person that will be driving the car.	☐	☐
6. The customer rarely rents a car.	☐	☐

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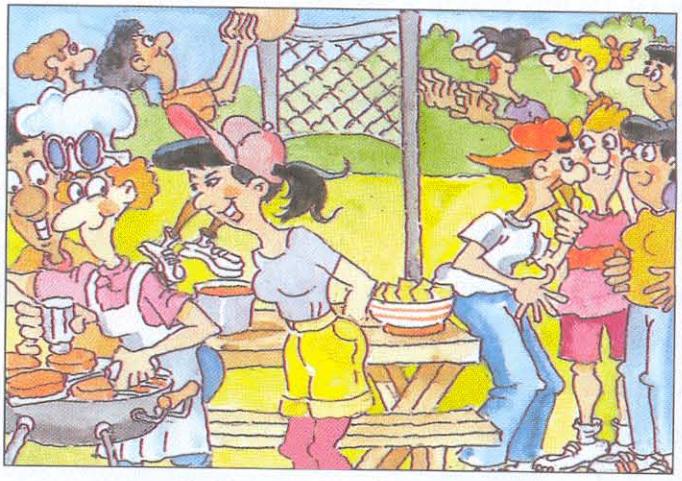
UNIT 4 Parties

1. Getting Ready

Match each meal or party on the left with the correct description on the right. Compare answers with a partner.



1. potluck dinner b
2. birthday party ___
3. buffet ___
4. surprise party ___
5. barbecue ___
6. snack ___

a. A small, quick meal or something eaten between meals.
b. A meal in which each guest brings a dish.
c. Food is cooked outside on a grill.
d. A party where a person is given gifts and a cake with candles on it.
e. A meal in which all the food is prepared by the host or hostess.
f. A party which the guest of honor knows nothing about.

2. Let's Listen

People are discussing parties. What kind of event are they talking about? Listen and circle the correct answer.

1. a. dinner party
   b. surprise party
2. a. potluck dinner
   b. barbecue
3. a. surprise party
   b. birthday party
4. a. buffet
   b. birthday party
5. a. buffet
   b. barbecue
6. a. potluck dinner
   b. buffet

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3. Let's Listen

Task 1

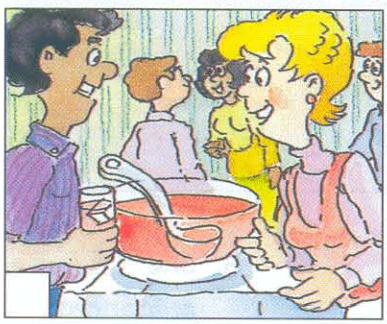
People are talking at a party. Listen and number the pictures.

A.

B.

C.

D.

E. 

F.

Task 2

Listen again. Circle the correct answer.

1. a. The cake is homemade.
   b. The cake came from a store.
   c. A friend brought the cake.

2. a. She'll play now.
   b. She might play later.
   c. She doesn't play.

3. a. The punch does not contain fruit juice.
   b. The punch only contains fruit juice.
   c. The punch contains fruit juice and something else.

4. a. He has met the parents before.
   b. He hasn't met the parents before.
   c. He doesn't want to meet the parents.

5. a. She bought it.
   b. It was a present.
   c. She painted it herself.

6. a. The cat isn't very friendly.
   b. The cat is very friendly.
   c. The cat is tired.

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4. Let's Listen

Task 1

People are talking about parties. What did they do at each party? Listen and circle the correct answer.

1. She _____ .
   a. played party games
   b. danced
   c. sang songs

2. He _____ .
   a. watched a home video
   b. danced
   c. ate lots of food

3. She _____ .
   a. danced
   b. sang songs
   c. met old friends

4. He _____ .
   a. played games
   b. ate junk food
   c. listened to music

Task 2

Listen again. What phrase completes each statement? Write the correct letter.

1. The best thing was ___
2. The worst thing was ___
3. The best thing was ___
4. The worst thing was ___

a. she learned some Spanish songs.
b. there wasn't enough food.
c. no one brought music.
d. the music.

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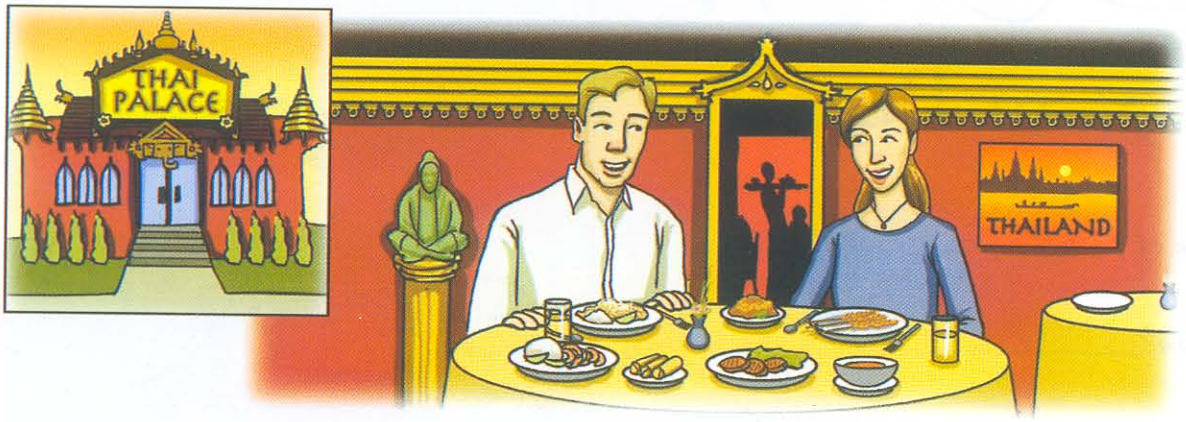
UNIT 5 Restaurants

1. Getting Ready

What are your favorite kinds of restaurants? Check (✓) your answers and compare them with a partner.



☐ Thai ☐ French ☐ Mexican ☐ fast food

☐ Japanese ☐ Chinese ☐ Korean ☐ other: _____

2. Let's Listen

Where do the people decide to eat? Listen and circle the correct answer.

1. a. Chinese restaurant
   b. Fast Fried Chicken
2. a. Quick Burger
   b. Pizza Pit
3. a. home
   b. out
4. a. steak house
   b. Korean restaurant
5. a. seafood restaurant
   b. pizza restaurant
6. a. Mexican restaurant
   b. Japanese restaurant
7. a. fast-food restaurant
   b. French restaurant
8. a. home
   b. vegetarian restaurant

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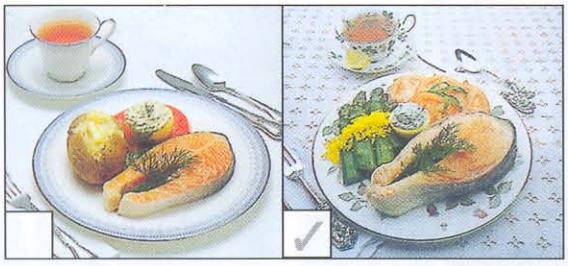
3. Let's Listen

Task 1

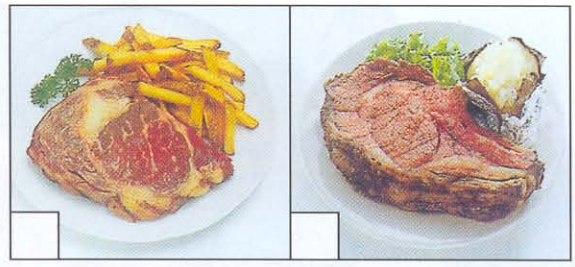
People are ordering food in a restaurant. What does each person order? Listen and check (✓) the correct picture.

1.



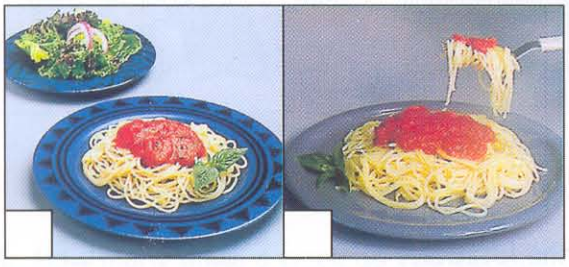
a. b.

2.



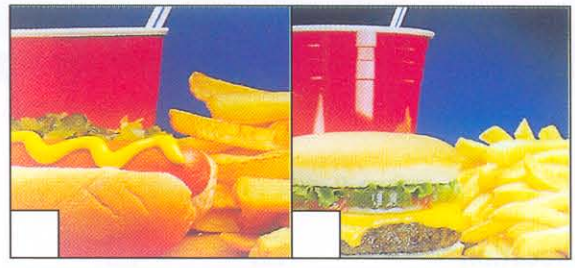
a. b.

3.



a. b.

4.

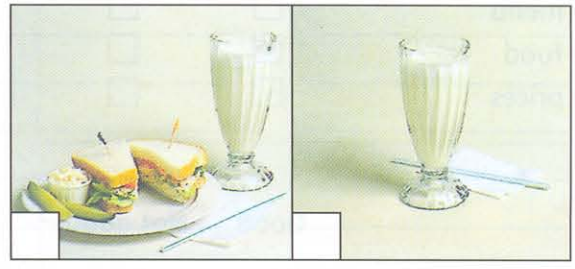


a. b.

5.

a. b.

6.



a. b.

Task 2

Listen again. Are these statements true or false? Check (✓) the correct answer.

	True	False
1. The customer is not very hungry	☐	☐
2. The customer loves fries.	☐	☐
3. The customer hates spicy food.	☐	☐
4. The customer can't have salt on the fries.	☐	☐
5. The customer wants cold pie.	☐	☐
6. The customer wants lots of sugar in the milk shake.	☐	☐

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4. Let's Listen

Task 1

People are talking about restaurants they ate at recently. Listen and check (✓) their opinions about each restaurant.

1.

	Good	Not good
the location	☐	☐
the interior	☐	☐
the menu	☐	☐
the food	☐	☐
the prices	☐	☐

3.

	Good	Not good
the location	☐	☐
the interior	☐	☐
the menu	☐	☐
the food	☐	☐
the prices	☐	☐

2.

	Good	Not good
the location	☐	☐
the interior	☐	☐
the menu	☐	☐
the food	☐	☐
the prices	☐	☐

4.

	Good	Not good
the location	☐	☐
the interior	☐	☐
the menu	☐	☐
the food	☐	☐
the prices	☐	☐

Task 2

Listen again. Did each person leave a good tip? Check (✓) the correct answer.

1. ☐ yes ☐ no
2. ☐ yes ☐ no
3. ☐ yes ☐ no
4. ☐ yes ☐ no

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UNIT 6 Shopping

1. Getting Ready

How important are these things to you when you shop? Check (✓) your answers and compare them with a partner.

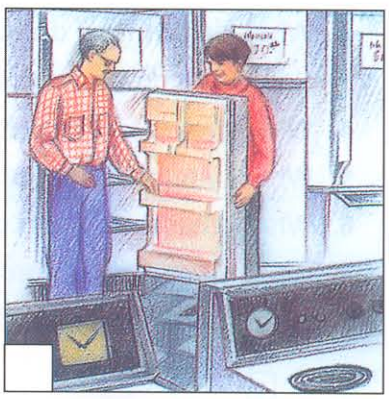
	Very important	Somewhat important	Not important
variety of products	☐	☐	☐
quality of products	☐	☐	☐
prices	☐	☐	☐
reputation of the store	☐	☐	☐
service	☐	☐	☐
location	☐	☐	☐

2. Let's Listen

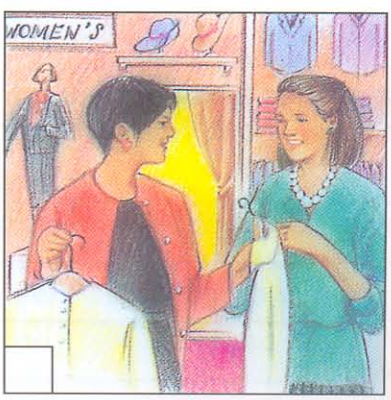
Where are the people? Listen and number the pictures.

A.

B.

C. 

D.

E. 

F.

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3. Let's Listen

Task 1

People are discussing items in a store. Listen and check (✓) their opinions about each item.

1. Jacket

	Good	Okay	Not good
the style	☐	☐	☐
the color	☐	☐	☐
the size	☐	☐	☐

2. Lamp

	Good	Okay	Not good
the style	☐	☐	☐
the color	☐	☐	☐
the size	☐	☐	☐

3. Watch

	Good	Okay	Not good
the style	☐	☐	☐
the color	☐	☐	☐
the size	☐	☐	☐

4. Sofa

	Good	Okay	Not good
the style	☐	☐	☐
the color	☐	☐	☐
the size	☐	☐	☐

Task 2

Listen again. Do the people buy the items? Check (✓) the correct answer.

1. ☐ yes ☐ no
2. ☐ yes ☐ no
3. ☐ yes ☐ no
4. ☐ yes ☐ no

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4. Let's Listen

Task 1

A salesclerk is describing things in a store. Listen and circle the correct information about each item.

1. The microwave oven _____ .
   a. has a 3-year guarantee
   b. is sold in many stores
   c. is made in the United States

2. The jacket _____ .
   a. is washable
   b. is made of leather
   c. comes in two different colors

3. The TV _____ .
   a. is made in South Korea
   b. is cheaper than a regular TV
   c. comes in two sizes

4. The watch _____ .
   a. is made of metal
   b. is popular with business people
   c. has changeable bands

Task 2

Listen again. What phrase completes each statement? Write the correct letter.

1. The microwave oven ___	a. is reversible.
2. The jacket ___	b. displays popular recipes.
3. The TV ___	c. can be used for e-mail.
4. The watch ___	d. can hang on the wall.

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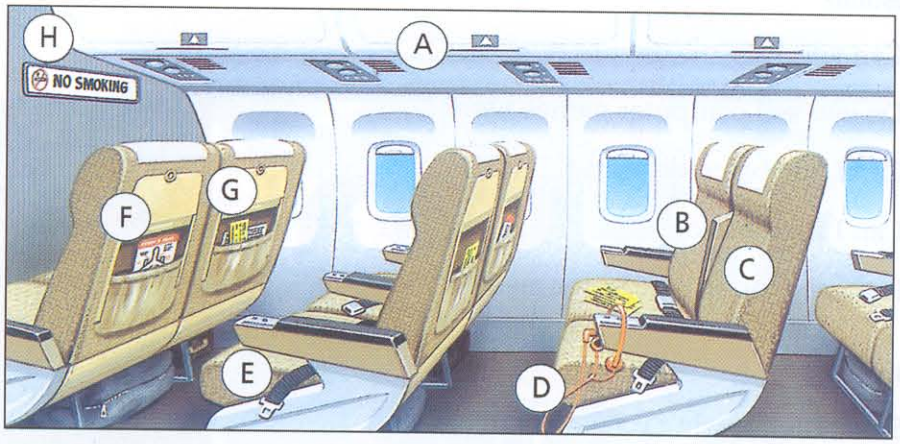
UNIT 7 Air Travel

1. Getting Ready

Work in pairs. Match each item in the picture with the correct word. Compare answers with a partner

1. "No Smoking" sign H
2. customs form ___
3. headphones ___
4. seat belt ___
5. aisle seat ___
6. window seat ___
7. safety instruction card ___
8. overhead compartment ___



2. Let's Listen

A flight attendant is giving instructions. Listen and number the pictures.

A.

B.

C.

D.

E.

F.

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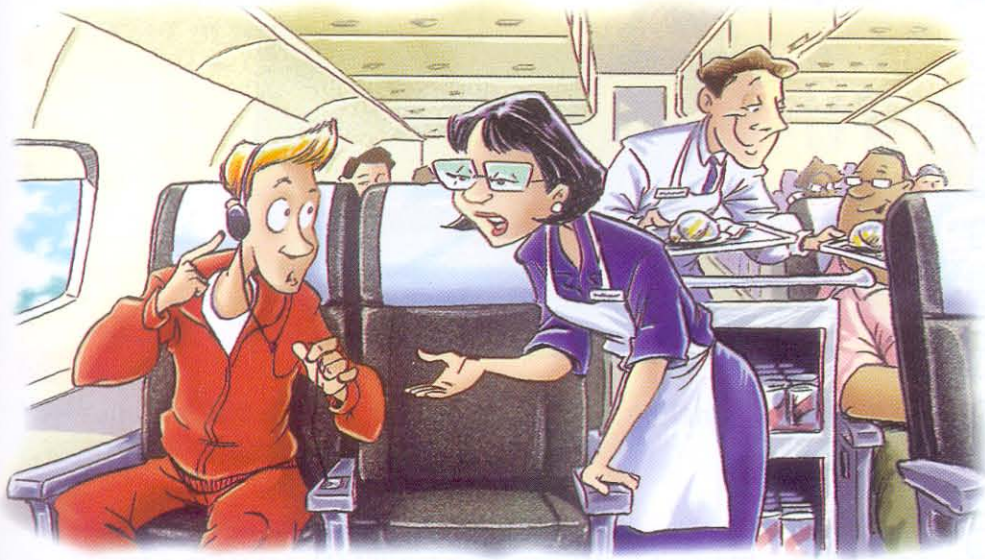
3. Let's Listen

Task 1

Passengers are discussing a problem with a flight attendant. Listen and circle the correct answer.



1. a. There's no sound coming through the headphones.
   b. The sound from the headphones isn't clear.
   c. The passenger didn't get headphones.
2. a. There's nothing in the seat pocket.
   b. There's no safety instruction card in the seat pocket.
   c. There isn't a magazine in the seat pocket.
3. a. The seat is uncomfortable.
   b. The seat is too close to the TV screen.
   c. The seat is too far away from the TV screen.
4. a. Two passengers have the same seat number.
   b. The passenger should be in a different seat.
   c. The passenger wants to move to a window seat.

Task 2

Listen again. Will the flight attendant help each passenger now or later? Check (✓) the correct answer.

1.	2.	3.	4.
☐ now	☐ now	☐ now	☐ now
☐ later	☐ later	☐ later	☐ later

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4. Let's Listen

Task 1

People are talking about flights. Listen and check (✓) their opinions about each flight.

	Good	Okay	Not good
1. the airport	☐	☐	☑
the flight	☐	☐	☐
the food	☐	☐	☐
the service	☐	☐	☐
2. the airport	☐	☐	☐
the flight	☐	☐	☐
the food	☐	☐	☐
the service	☐	☐	☐
3. the airport	☐	☐	☐
the flight	☐	☐	☐
the food	☐	☐	☐
the service	☐	☐	☐
4. the airport	☐	☐	☐
the flight	☐	☐	☐
the food	☐	☐	☐
the service	☐	☐	☐

Task 2

Listen again. What phrase completes each statement? Write the correct letter.

1. Next time, she won't ___
2. Next time, he'll ___
3. Next time, she'll ___
4. Next time, he won't ___

a. try a different airline.
b. fly if the weather looks bad.
c. get a seat near the front of the plane.
d. travel during spring break.

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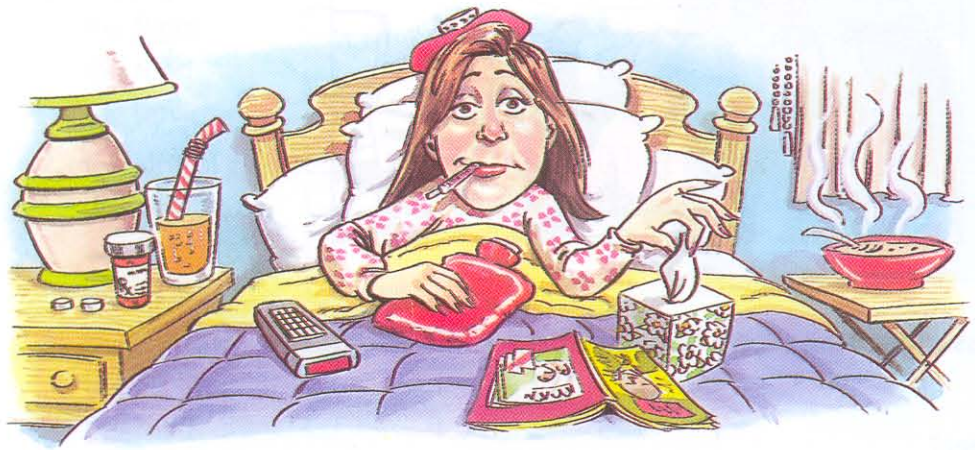
UNIT 8 Health Problems

1. Getting Ready

Match each problem on the left with the best treatment on the right. Compare answers with a partner.



Problem	Treatment
1. a cold *h*	a. take aspirin
2. a sore throat ___	b. gargle with warm water
3. a headache ___	c. go to the dentist
4. a toothache ___	d. stay in bed
5. the flu ___	e. use ear drops
6. an upset stomach ___	f. see a chiropractor
7. a backache ___	g. take an antacid
8. an ear infection ___	h. take vitamin C or cold medicine

2. Let's Listen

People are describing how they feel. Listen and circle the problem.

1. a. an upset stomach
   b. the flu
2. a. a sore throat
   b. a headache
3. a. a toothache
   b. a cold
4. a. a backache
   b. a headache
5. a. an upset stomach
   b. a sore throat
6. a. a cold
   b. a backache

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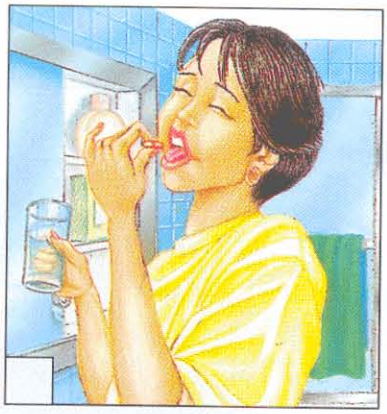
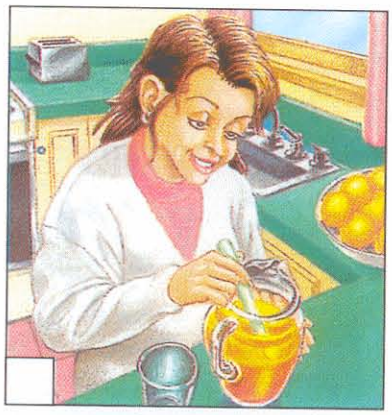
3. Let's Listen

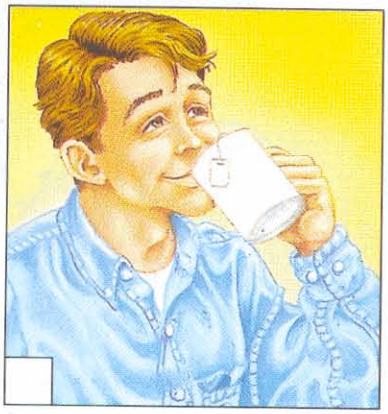
Task 1

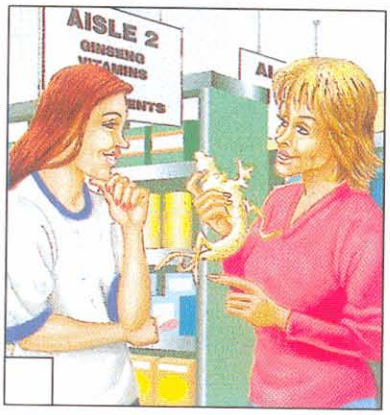
People are asking friends what they take for a cold. Listen and number the pictures.

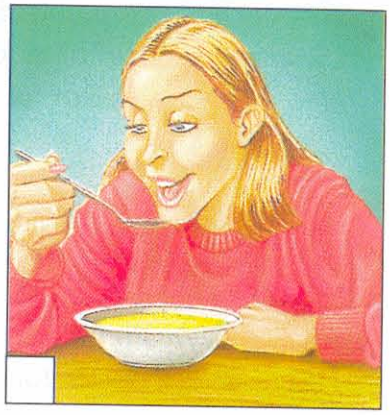
A. 

B. 

C.

D. 

E. 

F. 

Task 2

Listen again. Where did each person learn the cold remedy? Circle the correct answer.

1. a. his grandmother
   b. his mother
   c. his grandparents

2. a. a radio commercial
   b. a TV commercial
   c. a TV show

3. a. the newspaper
   b. her mother
   c. her doctor

4. a. a co-worker
   b. a roommate
   c. a Korean woman

5. a. in an e-mail
   b. on the TV
   c. on the Internet

6. a. a pianist
   b. an opera singer
   c. a stranger

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4. Let's Listen

Task 1

Four people are talking about health problems. Listen and check (✓) the correct information.

1. Patrick

What is the problem?	☐ a headache	☐ a stomachache
When did the problem start?	☐ this morning	☐ last night
Has he had this problem before?	☐ yes	☐ no
Has he taken anything for it?	☐ yes	☐ no
Has he seen a doctor for it?	☐ yes	☐ no

2. Jenna

What is the problem?	☐ a sore arm	☐ a sore hand
When did the problem start?	☐ on Saturday	☐ on Sunday
Has she had this problem before?	☐ yes	☐ no
Has she taken anything for it?	☐ yes	☐ no
Has she seen a doctor for it?	☐ yes	☐ no

3. Kenneth

What is the problem?	☐ an eye infection	☐ an ear infection
When did the problem start?	☐ last week	☐ last weekend
Has he had this problem before?	☐ yes	☐ no
Has he taken anything for it?	☐ yes	☐ no
Has he seen a doctor for it?	☐ yes	☐ no

4. Alexis

What is the problem?	☐ food poisoning	☐ a stomachache
When did the problem start?	☐ two days ago	☐ two weeks ago
Has she had this problem before?	☐ yes	☐ no
Has she taken anything for it?	☐ yes	☐ no
Has she seen a doctor for it?	☐ yes	☐ no

Task 2

Listen again. What phrase completes each statement? Write the correct letter.

1. If he's not better, he can't go to ___
2. If she's not better, she won't be able to ___
3. He has to ___
4. She probably won't go to ___

a. play tennis.
b. play in a band.
c. his friend's concert.
d. her friend's party.

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UNIT 9 Work and Jobs

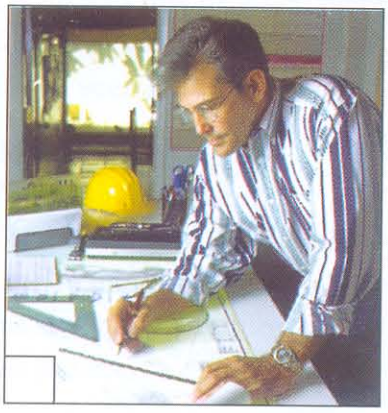
1. Getting Ready

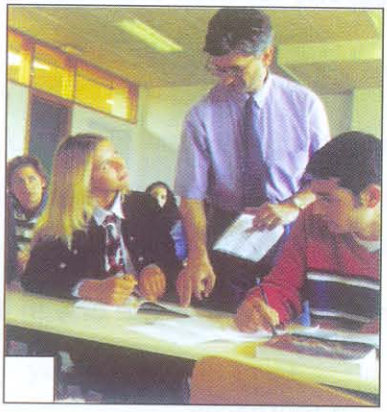
What will you think about when you look for a job? Check (✓) your answers and compare them with a partner.

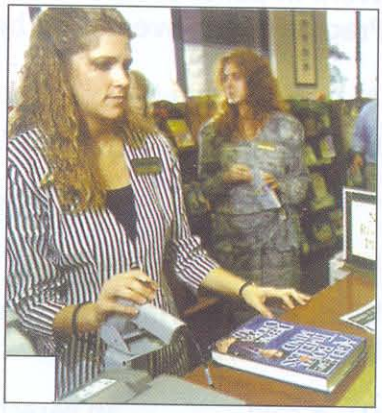
	Very important	Important	Not important
salary	☐	☐	☐
working hours	☐	☐	☐
vacations	☐	☐	☐
commuting time	☐	☐	☐
interesting work	☐	☐	☐
colleagues	☐	☐	☐
job security	☐	☐	☐
other: _____	☐	☐	☐

2. Let's Listen

People are talking about their jobs. Listen and number the pictures.

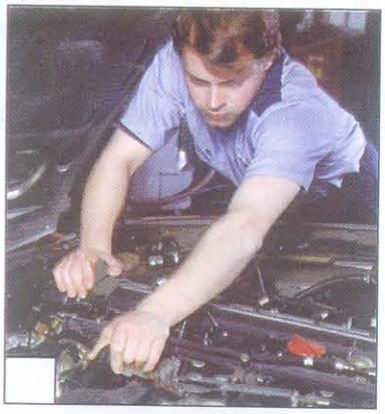
A. ☐ 

B. ☐ 

C. ☐ 

D. ☐

E. ☐

F. ☐ 

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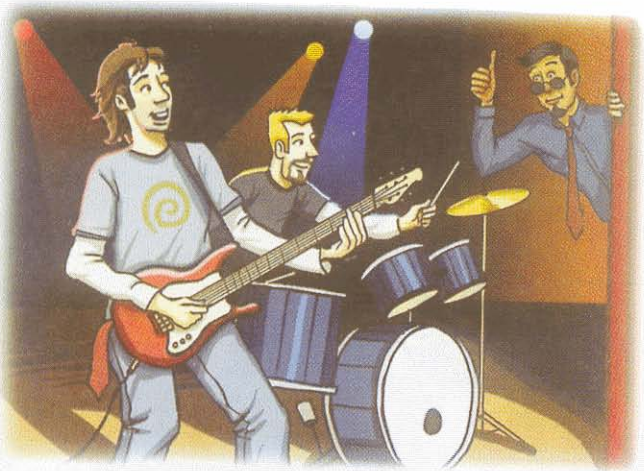
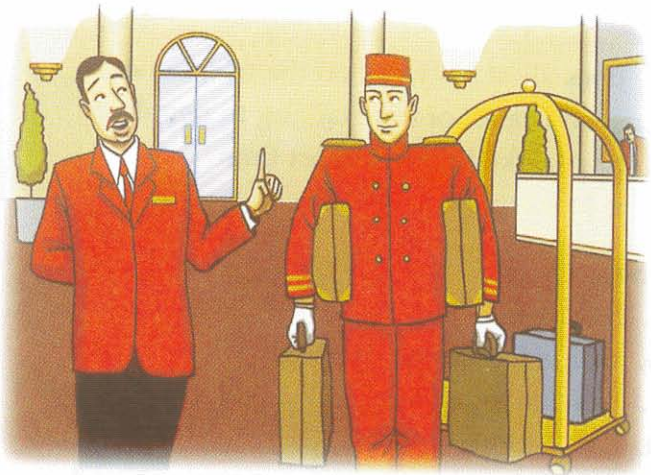
3. Let's Listen

Task 1

People are talking about their jobs. What does each person do? Listen and circle the correct answer.





1. a. musician
   b. manager
2. a. manager
   b. bellhop
3. a. TV producer
   b. chauffeur
4. a. technician
   b. secretary
5. a. reporter
   b. photographer
6. a. cashier
   b. waitress

Task 2

Listen again. Circle the correct answer.

1. He _____ .
   a. does not have a lot of experience
   b. has been working there awhile
   c. works at a theater
2. He _____ .
   a. works in the manager's office
   b. meets interesting people
   c. hates the work
3. He _____ .
   a. sees the TV producer every day
   b. helps with movie productions
   c. doesn't know how to drive
4. She _____ .
   a. thinks the salary is good
   b. is looking for another job
   c. likes her co-workers
5. He _____ .
   a. works for a magazine
   b. writes about sports news
   c. isn't famous
6. She _____ .
   a. works there only part time
   b. is a waitress
   c. doesn't work anymore

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4. Let's Listen

Task 1

People are talking about their jobs. Which statement is true? Listen and circle the correct answer.

1. He _____ .
   a. does all of his work on the telephone
   b. spends a lot of time talking to people
   c. has worked there a short time
   d. is looking for a new job

2. She _____ .
   a. has a boss
   b. works for a large company
   c. has two big clients
   d. needs more work

3. He _____ .
   a. has a new restaurant
   b. is very busy on the weekends
   c. has very little to do
   d. often does the cooking

4. She _____ .
   a. likes meeting people
   b. doesn't really like traveling
   c. never has a break during a flight
   d. doesn't like the money

Task 2

Listen again. Circle the word that each person uses to describe his or her job.

1. a. hard
   b. quiet
   c. interesting
   d. boring

2. a. creative
   b. boring
   c. easy
   d. unsuccessful

3. a. easy
   b. relaxing
   c. lonely
   d. tough

4. a. difficult
   b. loud
   c. tough
   d. well-paid

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UNIT 10 Keeping Fit

1. Getting Ready

Match each goal on the left with the correct suggestion on the right. Compare answers with a partner.

1. have a healthier diet c
2. tighten stomach muscles ___
3. put on weight ___
4. swim regularly ___
5. get some outdoor exercise ___

a. do lots of sit-ups

b. join a health club with a pool

c. eat less meat and more vegetables

d. lift weights every other day

e. take up jogging

2. Let's Listen

People are talking about New Year's resolutions. What is each person going to do? Listen and circle the correct answer.

1. a. do more exercise
   b. put on weight
2. a. learn to swim
   b. give up smoking
3. a. do more walking
   b. take up jogging
4. a. join a gym
   b. put on weight
5. a. eat less meat
   b. lose some weight
6. a. take up jogging
   b. start doing sit-ups

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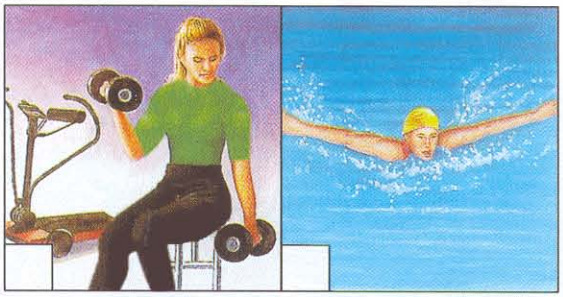
3. Let's Listen

Task 1

People are comparing different kinds of exercise. Which kind of exercise does each person prefer now? Listen and check (✓) the correct answer.

1.

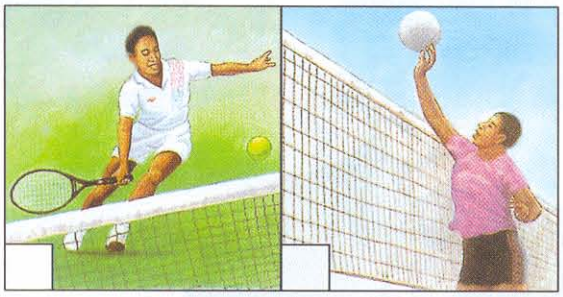


a. b.

2.

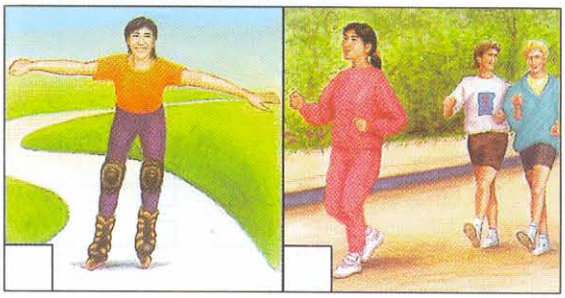
a. b.

3.



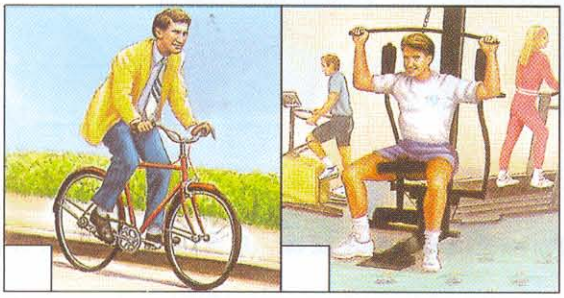
a. b.

4.



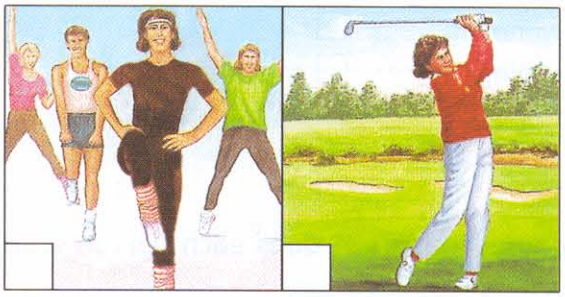
a. b.

5.



a. b.

6.



a. b.

Task 2

Listen again. Circle the reason each person likes the kind of exercise he or she does now.

1. a. It's not fun.
   b. It's a good place to meet people.

2. a. He does it indoors.
   b. He listens to the ocean as he does it.

3. a. It's fun.
   b. It's not easy to find a place to play.

4. a. It's easy to do it.
   b. She can do it almost anywhere.

5. a. It took a short time to learn.
   b. He doesn't usually ride it on busy streets.

6. a. It's cheap to do.
   b. It's not as easy as it looks.

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UNIT 11 Invitations

1. Getting Ready

Are these responses used to accept or refuse an invitation? Check (✓) and compare answers with a partner.

	Accept	Refuse
1. Sorry, I'd love to but I have other plans.	☐	☑
2. Thanks. I'd love to.	☐	☐
3. That sounds great. Thanks.	☐	☐
4. Sorry, I don't think I can.	☐	☐
5. Maybe some other time.	☐	☐
6. Sure. That sounds great.	☐	☐
7. I'd love to but...	☐	☐

2. Let's Listen

What is each invitation for? Listen and circle the correct answer.

1. a. go to see a movie
   b. go for a snack
2. a. go to the health club
   b. go to the beach
3. a. see a movie
   b. rent a video
4. a. go somewhere before class
   b. go to a coffee shop
5. a. come over for dinner
   b. go to a restaurant
6. a. rent a video
   b. go to the movies

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3. Let's Listen

Task 1

Does each person accept or refuse the invitation? Listen and circle the correct answer.

1. a. accept
   b. refuse
2. a. accept
   b. refuse
3. a. accept
   b. refuse
4. a. accept
   b. refuse
5. a. accept
   b. refuse
6. a. accept
   b. refuse

Task 2

Listen again. Are these statements true or false? Check (✓) the correct answer.

	True	False
1. Mary doesn't like rock music.	☐	☐
2. Jim goes dancing often.	☐	☐
3. Susie has stayed home every night this week.	☐	☐
4. Ben doesn't have tickets to the game.	☐	☐
5. Jenny studies Spanish.	☐	☐
6. Steven only wants to see the match.	☐	☐

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4. Let's Listen

Task 1

Listen to the invitations on Judy's voicemail. Are the statements true or false? Check (✓) the correct answer.

	True	False
1. a. The invitation is to watch a baseball game.	☐	☑
b. Friends from school will be there.	☐	☐
c. They'll go out to eat.	☐	☐
d. The meeting time is 9:00 p.m.	☐	☐
2. a. The invitation is for lunch on Saturday.	☐	☐
b. It's a surprise birthday party for Pam.	☐	☐
c. The meeting time is noon.	☐	☐
d. Everyone should bring a gift.	☐	☐
3. a. It's an invitation to the theater.	☐	☐
b. The concert is on Saturday.	☐	☐
c. An Australian rock group is playing.	☐	☐
d. They'll have dinner before the concert.	☐	☐
4. a. The invitation is to play tennis.	☐	☐
b. Some friends are meeting on Sunday afternoon.	☐	☐
c. The meeting time is 2:00 p.m.	☐	☐
d. Afterwards, they'll have dinner and see a movie.	☐	☐

Task 2 **Task 2**

Listen again. Should Judy call back or will the person call her again? Circle the correct answer.

1. a. Judy should call.
   b. The caller will call again.
2. a. Judy should call.
   b. The caller will call again.
3. a. Judy should call.
   b. The caller will call again.
4. a. Judy should call.
   b. The caller will call again.

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UNIT 12 Small Talk

1. Getting Ready

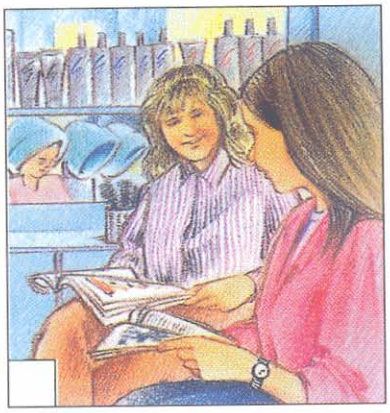
Match the questions on the left with the answers on the right. Compare answers with a partner.

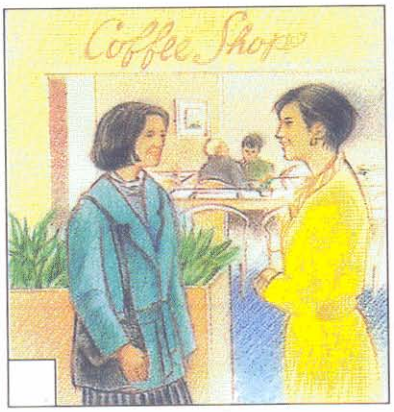
1. Are you here on vacation? c
2. How long are you staying? ___
3. How do you like it here? ___
4. When did you get here? ___
5. Are you traveling with your family? ___
6. Have you been here before? ___

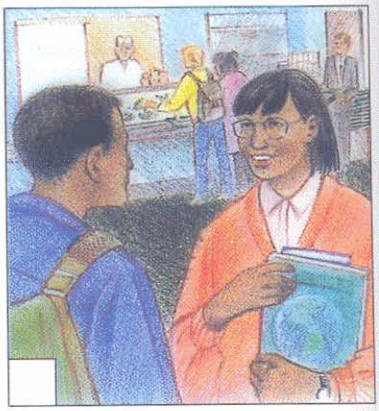
a. Two weeks ago.
b. No, I'm on my own.
c. No, I'm here on business.
d. Yes, this is my third trip.
e. I'll be here for a month.
f. I really like it.

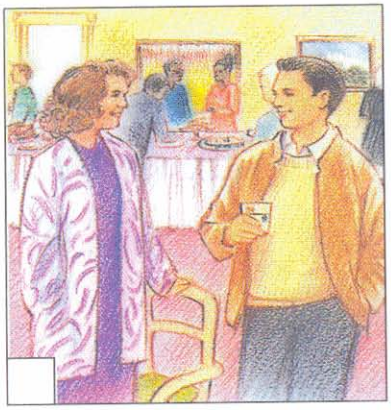
2. Let's Listen

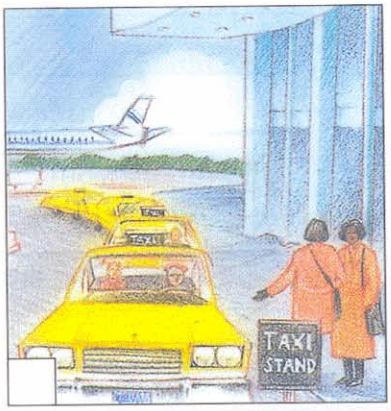
Where is each conversation taking place? Listen and number the pictures.

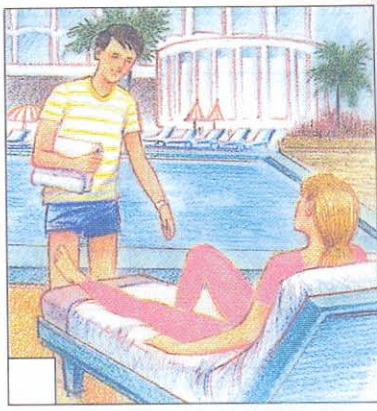
A. 

B. 

C. 

D. 

E. 

F. 

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4. Let's Listen

Task 1

People are talking about their vacations. Listen and number the topics from 1 to 4 in the order they are mentioned.

1. the food ___
   the staff ___
   the people _/_
   the beach ___

2. the taxi ___
   the food ___
   the hotel ___
   the waiters ___

3. the people ___
   the hotel ___
   the bus ___
   the food ___

4. the sightseeing ___
   the buses ___
   the shopping ___
   the people ___

Task 2

Listen again. For each topic, does the person have a positive or negative opinion? Check (✓) the correct answer.

1.

	Positive	Negative
the people	☐	☐
the beach	☐	☐
the food	☐	☐
the staff	☐	☐

3.

	Positive	Negative
the people	☐	☐
the hotel	☐	☐
the bus	☐	☐
the food	☐	☐

2.

	Positive	Negative
the taxi	☐	☐
the food	☐	☐
the hotel	☐	☐
the waiters	☐	☐

4.

	Positive	Negative
the sightseeing	☐	☐
the buses	☐	☐
the shopping	☐	☐
the people	☐	☐

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UNIT 13 Hobbies and Pastimes

1. Getting Ready

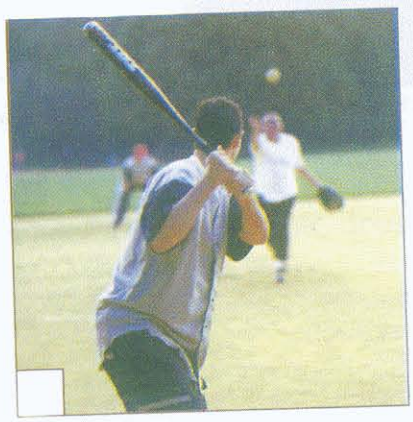
Who would most enjoy these hobbies and pastimes? Check (✓) your answers and compare them with a partner. There may be more than one answer.

	Young child	Teenager	Adult	Retired person
gardening	☐	☐	☐	☐
cooking	☐	☐	☐	☐
playing in a band	☐	☐	☐	☐
hiking	☐	☐	☐	☐
collecting comic books	☐	☐	☐	☐
playing video games	☐	☐	☐	☐
surfing the Internet	☐	☐	☐	☐

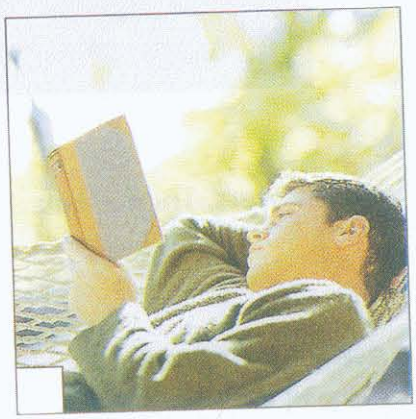
2. Let's Listen

People are talking about hobbies and pastimes. Listen and number the pictures.

A. ☐

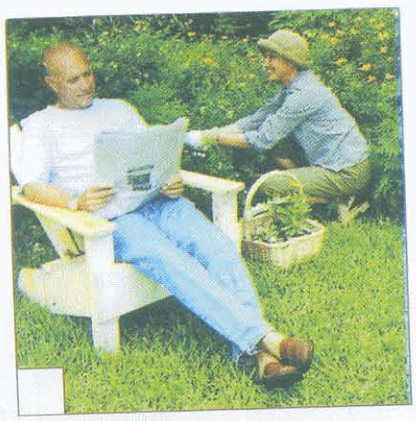


B. ☐



C. ☐

D. ☐



E. ☐

F. ☐

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3. Let's Listen

Task 1

Which activity does each person enjoy doing now? Listen and circle the correct answer.

1. Zachary
   a. playing the guitar
   b. playing in a band
   c. playing the piano

2. Erica
   a. collecting baseball cards
   b. collecting comic books
   c. gardening

3. Bradley
   a. watching videos
   b. hiking
   c. playing video games

4. Evan
   a. collecting stamps
   b. collecting paintings
   c. collecting baseball cards

5. Danielle
   a. painting
   b. writing children's books
   c. reading

6. Marcus
   a. reading the newspaper
   b. playing golf
   c. reading books

Task 2

Listen again. What does each speaker like best about his or her current hobby or pastime? Write the correct letter.

1. Zachary ___
2. Erica ___
3. Bradley ___
4. Evan ___
5. Danielle ___
6. Marcus ___

a. the flowers
b. looking at his collection
c. creating pictures
d. the people
e. looking at the blue sky
f. making great friends

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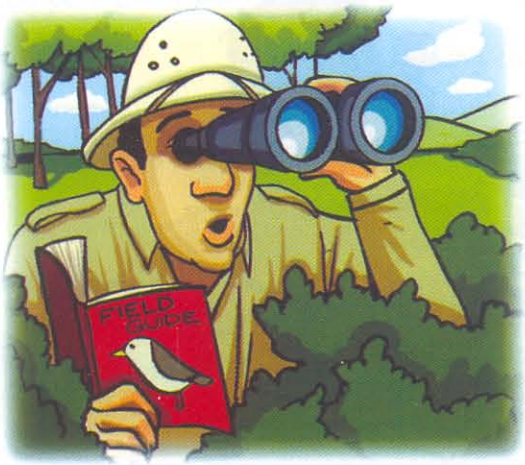
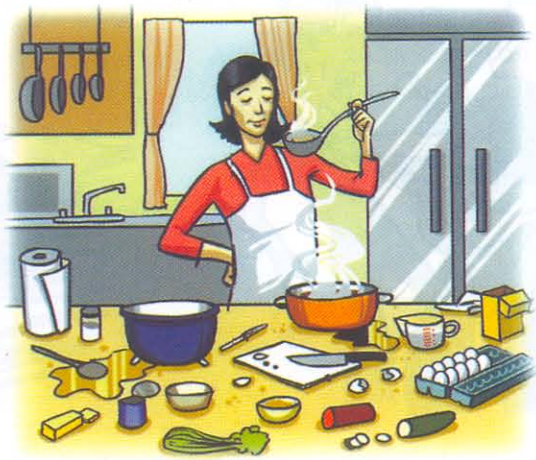
4. Let's Listen

Task 1

People are talking about their interests. Listen and check (✓) two suitable hobbies for each person.





1. Scott
   - ☐ surfing the Internet
   - ☐ gardening
   - ☐ birdwatching
   - ☐ hiking

2. Christine
   - ☐ music
   - ☐ birdwatching
   - ☐ gardening
   - ☐ cooking

3. Joe
   - ☐ sports
   - ☐ hiking
   - ☐ music
   - ☐ surfing the Internet

4. Amy
   - ☐ hiking
   - ☐ reading
   - ☐ sports
   - ☐ surfing the Internet

Task 2

Listen again. What is one activity each person likes doing? Circle the correct answer.

1. a. enjoying nature
   b. hiking
   c. sitting in a coffee shop

2. a. birdwatching
   b. visiting the countryside
   c. getting together with friends

3. a. surfing the Internet
   b. exercising
   c. playing the guitar

4. a. learning something new
   b. going to parties
   c. working out at the gym

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UNIT 14 Shopping Problems

1. Getting Ready

Have you ever had these problems? Check (✓) your answers and compare them with a partner.

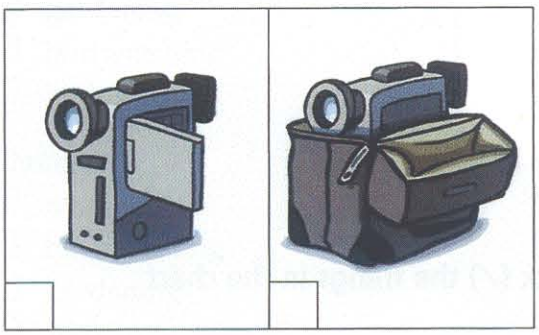
You bought something that _____ .

- ☐ shrank when you washed it
- ☐ had a missing part
- ☐ was the wrong size
- ☐ didn't work
- ☐ changed color when you washed it
- ☐ was damaged
- ☐ was poorly made
- ☐ other: _____

2. Let's Listen

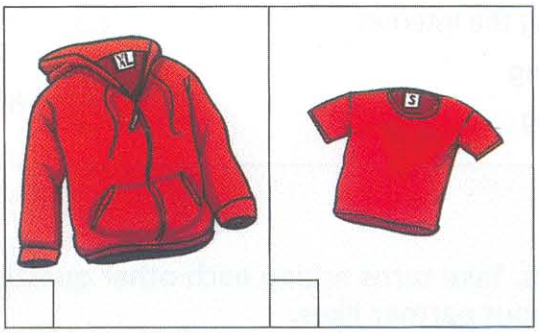
Which item did each person receive? Listen and check (✓) the correct answer.

1.



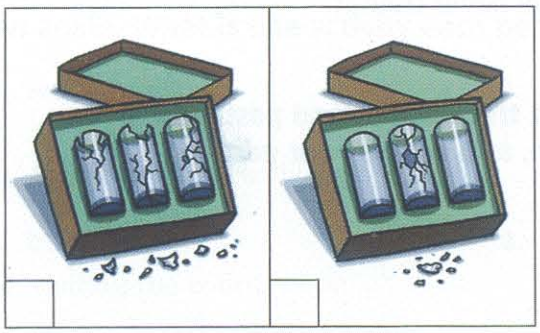
a. b.

2.



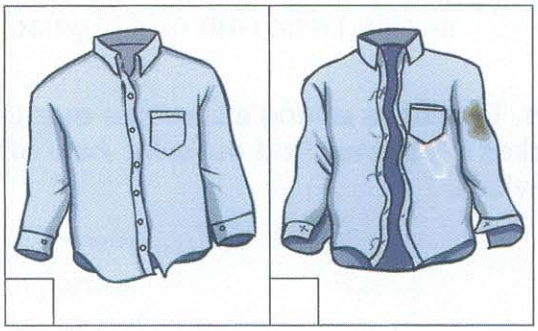
a. b.

3.



a. b.

4.



a. b.

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3. Let's Listen

Task 1

Customers are describing a problem. Listen and circle the correct answer.

1. a. He needs a bigger size.
   b. He needs a smaller size.
2. a. The shoes are too small.
   b. The shoes are damaged.
3. a. The lock is missing.
   b. The lock isn't working.
4. a. The band is too big.
   b. The band is broken.
5. a. The shirt has shrunk.
   b. The buttons have come off the shirt.
6. a. The back doesn't close.
   b. The shutter is broken.

Task 2

Listen again. Are these statements true or false? Check (✓) the correct answer.

	True	False
1. The clerk asks the customer to come back tomorrow.	☐	☐
2. The clerk asks for the receipt.	☐	☐
3. The customer has to bring the briefcase back in a few days.	☐	☐
4. The customer should call the clerk by tonight.	☐	☐
5. The clerk asks the customer to fill out a form.	☐	☐
6. The customer needs to show the clerk the guarantee.	☐	☐

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4. Let's Listen

Task 1

People are talking about shopping. Listen and circle the correct information about each person.

1. a. She enjoyed going to the store.
   b. There were good bargains.
   c. She bought many things.

2. a. He didn't like the clothes he bought.
   b. He didn't buy much.
   c. Most of the things he bought were good.

3. a. The camera cost nearly $150.
   b. The camera doesn't work well.
   c. The camera cost more in a different store.

4. a. She thought the prices were reasonable.
   b. She bargained when she bought them.
   c. Her friend got things for a higher price.

Task 2

Listen again. What phrase completes each statement? Write the correct letter.

1. Next time, she won't ___
2. Next time, he'll save his money and ___
3. Next time, he'll spend more time ___
4. Next time, she'll be sure to ___

a. comparing prices before buying something.
b. go shopping during a big sale.
c. bargain.
d. wait for the sales at home.

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UNIT 15 Hotel Services

1. Getting Ready

Which numbers in a hotel do you call for the following services? Write the numbers next to the services. Compare answers with a partner.

1. To order a meal in your room, dial 15.
2. To get clothes dry-cleaned, dial ___.
3. To get help carrying your bags, dial ___.
4. To get your room cleaned, dial ___.
5. To make a long-distance call, dial ___.
6. To check if you have received mail, dial ___.

2. Let's Listen

People are making calls from their hotel rooms. Who is each person calling? Listen and circle the correct answer.

1. a. laundry
   b. room service
2. a. operator
   b. bell captain
3. a. housekeeping
   b. room service
4. a. bell captain
   b. laundry
5. a. front desk
   b. room service
6. a. operator
   b. housekeeping

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3. Let's Listen

Task 1

People are talking to a hotel receptionist. What does each person want to do? Listen and circle the correct answer.

1. a. leave a message
   b. check for messages
   c. pick up mail

2. a. move to a bigger room
   b. move to a quieter room
   c. move to a smoking room

3. a. arrange for a taxi for the morning
   b. arrange for a taxi for tonight
   c. learn to set the alarm clock

4. a. drive to a restaurant
   b. eat something without meat
   c. eat in the restaurant

Task 2

Listen again. Are these statements true or false? Check (✓) the correct answer.

	True	False
1. The guest has no messages	☐	☐
2. The guest hates the smell of smoke.	☐	☐
3. The guest can get ready in 30 minutes.	☐	☐
4. The guest can't order lasagna without meat.	☐	☐

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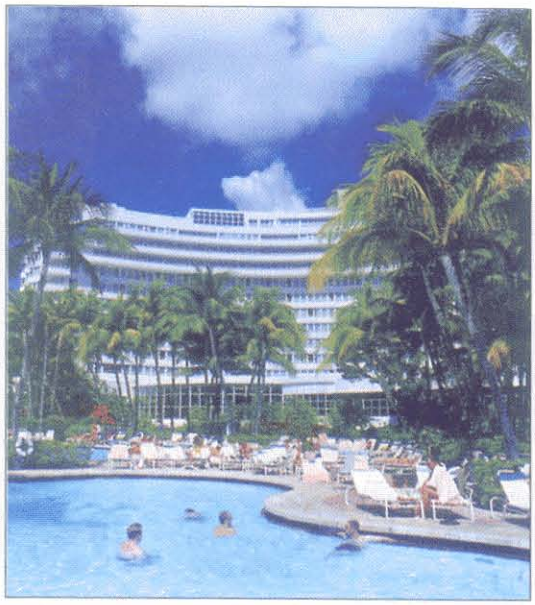
4. Let's Listen

Task 1

People are talking about the hotels they are staying in. Listen and check (✓) their opinions about each hotel.

1.

	Good	Not good
the restaurant	☐	☑
the service	☐	☐
the room	☐	☐
the rates	☐	☐



2.

	Good	Not good
the restaurant	☐	☐
the service	☐	☐
the room	☐	☐
the rates	☐	☐

3.

	Good	Not good
the restaurant	☐	☐
the service	☐	☐
the room	☐	☐
the rates	☐	☐

4.

	Good	Not good
the restaurant	☐	☐
the service	☐	☐
the room	☐	☐
the rates	☐	☐

Task 2

Listen again. What phrase completes each statement? Write the correct letter.

1. The hotel should have one restaurant that's ___
2. The hotel should buy ___
3. The hotel should get ___
4. The hotel should have at least one ___

a. just for adults.
b. a new manager.
c. cheap, casual restaurant.
d. softer mattresses.

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UNIT 16 Movies

1. Getting Ready

Match each kind of movie on the left with the best description on the right. Compare answers with a partner.

1. romance b
2. western ___
3. horror ___
4. action ___
5. science fiction ___
6. comedy ___

a. A movie about events that take place in the future or in other parts of the universe.

b. A movie that tells a love story.

c. A movie about life in the west of the United States in the nineteenth century.

d. A movie that tries to scare the audience.

e. A movie that tries to make people laugh.

f. A movie with a fast-moving story that is full of danger and excitement.

2. Let's Listen

People are talking about movies. What kind of movie does each person describe? Listen and circle the correct answer.

1. a. science fiction
   b. action
2. a. action
   b. comedy
3. a. horror
   b. western
4. a. science fiction
   b. comedy
5. a. romance
   b. western
6. a. action
   b. science fiction

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3. Let's Listen

Task 1

People are calling for information about movies. What type of movie is it? Listen and write the correct letter.

a. western b. comedy c. horror d. action e. science fiction f. romance

1. **CINEMA 1**
   title: *Die Harder: The Final Conflict*
   type: ___

2. **CINEMA 2**
   title: *Party Animal*
   type: ___

3. **CINEMA 3**
   title: *Dreams*
   type: ___

4. **CINEMA 4**
   title: *Cowboy's Run*
   type: ___

5. **CINEMA 5**
   title: *Space Children*
   type: ___

6. **CINEMA 6**
   title: *Monster Party*
   type: ___

Task 2

Listen again. Write the show times.

Cinema 1 2:30, 4:45, 7:30, 10:00
Cinema 2 _____
Cinema 3 _____
Cinema 4 _____
Cinema 5 _____
Cinema 6 _____

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4. Let's Listen

Task 1

People are talking about movies. What did they like or not like about each movie? Listen and check (✓) the correct answers.

1.

	Liked	Didn't like
the story	☐	☐
the acting	☐	☐
the ending	☐	☐
the music	☐	☐

3.

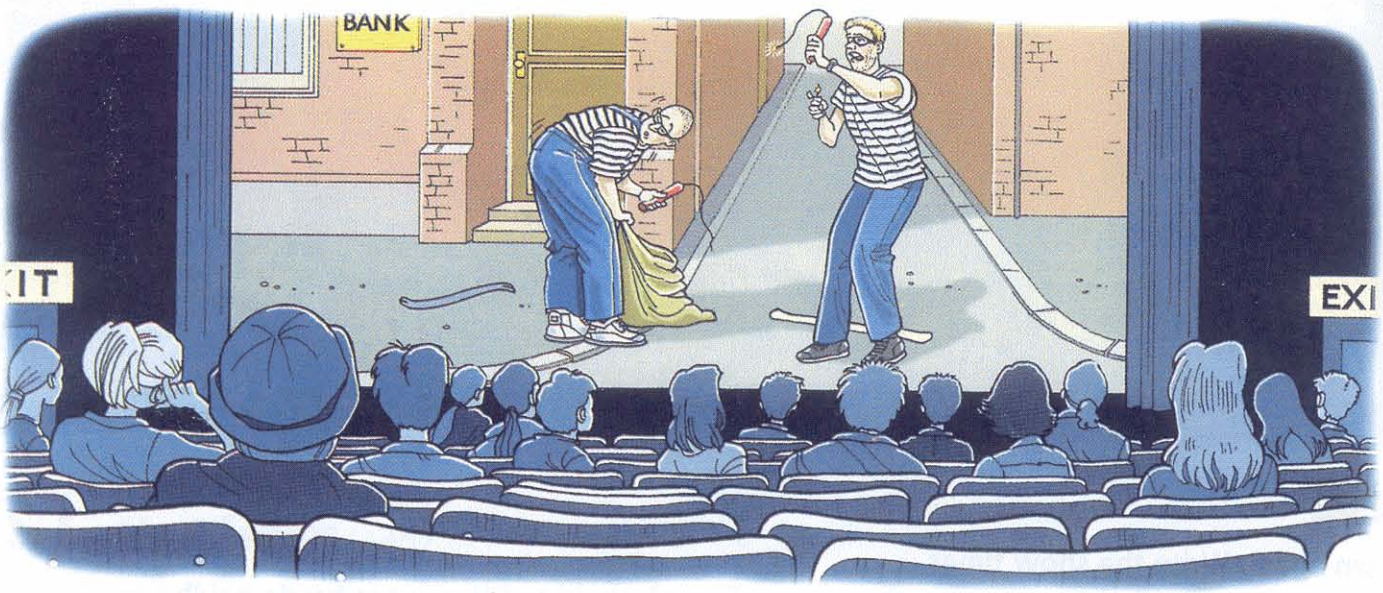
	Liked	Didn't like
the story	☐	☐
the acting	☐	☐
the ending	☐	☐
the music	☐	☐

2.

	Liked	Didn't like
the story	☐	☐
the acting	☐	☐
the ending	☐	☐
the music	☐	☐

4.

	Liked	Didn't like
the story	☐	☐
the acting	☐	☐
the ending	☐	☐
the music	☐	☐



Task 2

Listen again. Does each person recommend the movie or not? Check (✓) the correct answer.

1. ☐ yes ☐ no
2. ☐ yes ☐ no
3. ☐ yes ☐ no
4. ☐ yes ☐ no

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UNIT 17 Fears

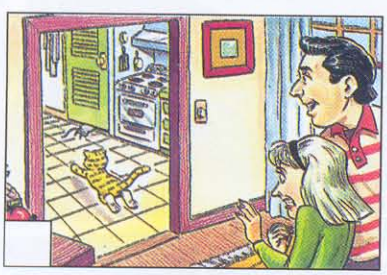
1. Getting Ready

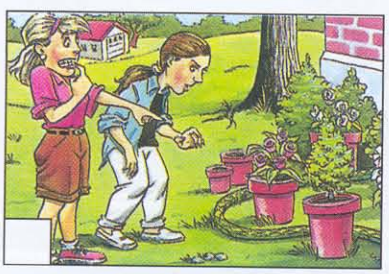
Are you afraid of any of the things below? Check (✓) your answers and compare them with a partner.

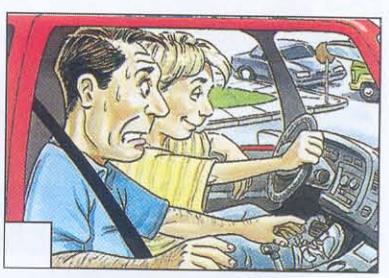
	Yes	No
heights	☐	☐
riding roller coasters	☐	☐
spiders	☐	☐
snakes	☐	☐
mice	☐	☐
cockroaches	☐	☐
bats	☐	☐
small spaces	☐	☐
scuba diving	☐	☐
flying on airplanes	☐	☐
driving on freeways	☐	☐
other: _____	☐	☐

2. Let's Listen

What is happening in these pictures? Listen and number the pictures.

A. 

B. 

C. 

D.

E.

F.

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4. Let's Listen

Task 1

People are talking about their fears. Is each statement true or false? Listen and check (✓) the correct answer.

	True	False
1. a. He has never had bad experiences in elevators.	☐	☐
b. He doesn't like the feeling of not being able to get out.	☐	☐
2. a. She is afraid of waves.	☐	☐
b. She likes pools because there are lots of people around.	☐	☐
3. a. She is afraid of dogs and cats.	☐	☐
b. She has been bitten by a dog.	☐	☐
4. a. He doesn't mind looking out of windows on high floors.	☐	☐
b. He doesn't like flying.	☐	☐

Task 2

Listen again. What problem does the fear cause for each person? Circle the correct answer.

1. a. He can never use elevators.
   b. He hates using stairs.
   c. He has to use the elevator with someone else.

2. a. She can't swim in a pool.
   b. She can't swim in the ocean.
   c. She can't be in crowds.

3. a. She can't visit people with big dogs.
   b. She can't visit people with any animals.
   c. She can't visit people with any dogs.

4. a. He can't work in a tall building.
   b. He never travels.
   c. He can't do some fun things with his kids.

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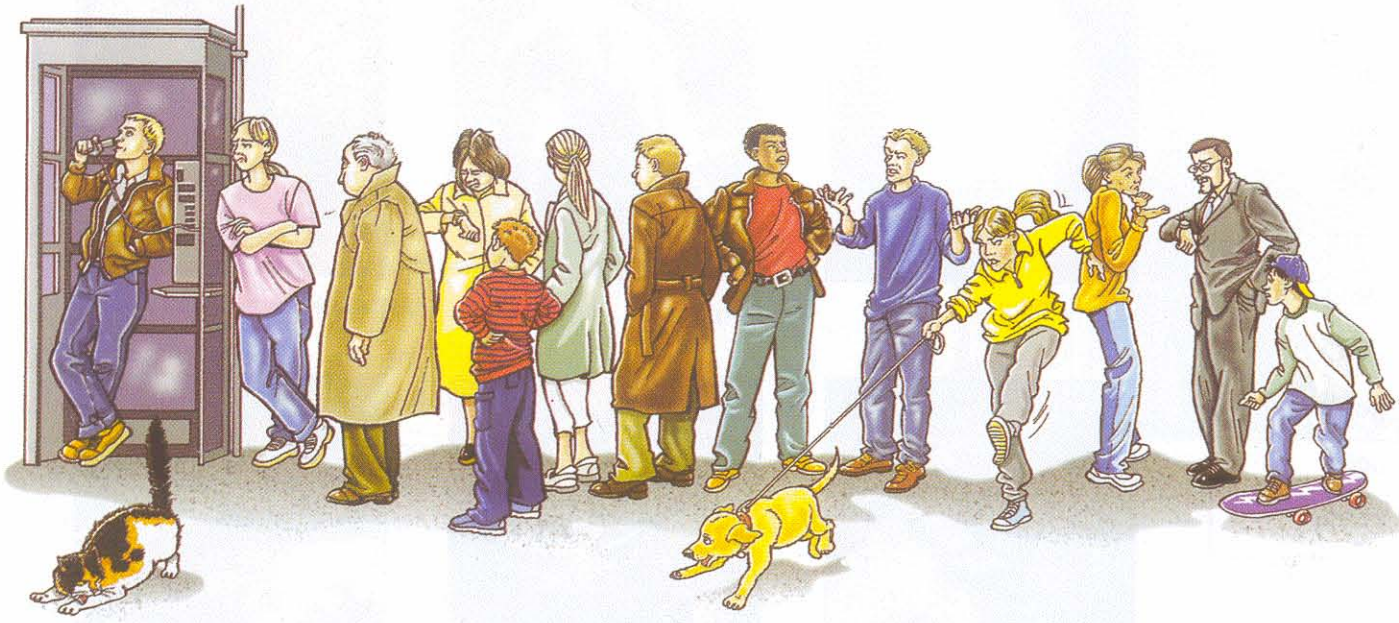
UNIT 18 Telephone Messages

1. Getting Ready

Do you use the telephone often? Fill in the information below. Compare answers with a partner.



Average number of telephone calls I make a day: _____

People I call most often: _____

2. Let's Listen

Listen to the messages on Susie's voicemail. Complete the information about each call.

1.

Name of caller: David

Telephone number: _____

Best time to call: after _____

3.

Name of caller: Peter Rogers

Telephone number: _____

Best time to call: between ___ and ___

2.

Name of caller: Mary

Telephone number: _____

Best time to call: between ___ and ___

4.

Name of caller: Linda Wong

Telephone number: _____

Best time to call: _____

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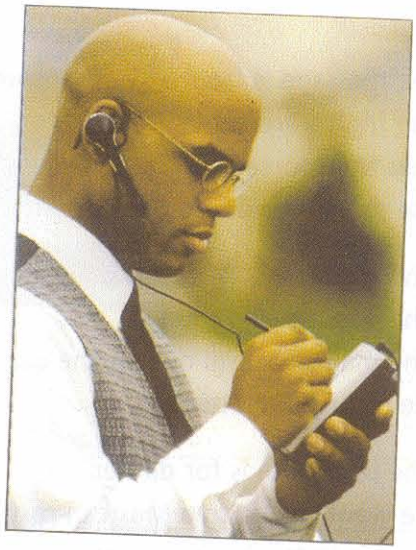
3. Let's Listen

Task 1

Listen to these messages on Andre's voicemail. Circle the correct message.

1. **a.** Pick up the car on Tuesday morning.
   b. Pick up the car on Friday afternoon.
2. **a.** ABC Express will deliver a package tomorrow.
   b. ABC Express delivered a package today.
3. **a.** Susan is inviting Andre to a party on Saturday.
   b. Susan is telling Andre she will come to his party.
4. **a.** The CD has arrived.
   b. The CD hasn't arrived yet.
5. **a.** Kathy cannot go to dinner.
   b. Kathy can go to dinner after work.
6. **a.** Dr. Costello can give Andre a dental appointment on Thursday.
   b. Dr. Costello can give Andre a dental appointment on Tuesday



Task 2

Listen again. Does the caller want Andre to call back or will the caller telephone again later? Check (✓) the correct answer.

	Andre should return the call.	The caller will telephone Andre.
1.	☐	☐
2.	☐	☐
3.	☐	☐
4.	☐	☐
5.	☐	☐
6.	☐	☐

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4. Let's Listen

Task 1

Daniel is listening to messages on his voicemail at work. Is each statement true or false? Listen and check (✓) the correct answer.

		True	False
1.	a. The message is from an airline company.	☐	☑
	b. The flights are confirmed.	☐	☐
	c. Free transportation to the hotel is available.	☐	☐
	d. The driver should not be tipped.	☐	☐
2.	a. The message is from the mailroom.	☐	☐
	b. The package is waiting.	☐	☐
	c. The mailroom will deliver the package.	☐	☐
	d. He received a letter.	☐	☐
3.	a. The invitation is for dinner.	☐	☐
	b. He wants to go to a Mexican restaurant.	☐	☐
	c. He suggests a boat trip after the meal.	☐	☐
	d. He will call again later.	☐	☐
4.	a. The shirts can be picked up now.	☐	☐
	b. The store is open until 9:00 p.m.	☐	☐
	c. The cost is $29.	☐	☐
	d. You can pay by cash or credit card.	☐	☐

Task 2

Listen again. What is each caller's telephone number? Write the answers.

1. Mary _____
2. Peter ext _____
3. Frank _____
4. Mrs. Lee _____

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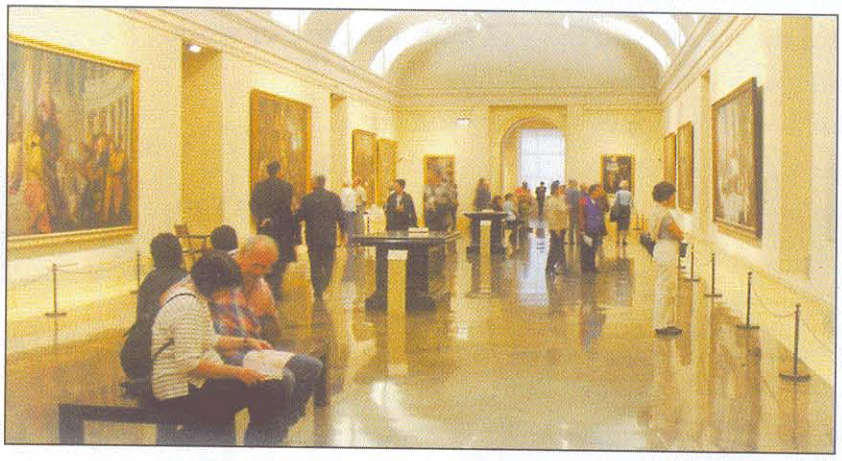
UNIT 19 Touring a City

1. Getting Ready

What do you do when you visit a new city? Check (✓) your answers and compare them with a partner.

- ☐ visit museums
- ☐ visit churches or temples
- ☐ take a bus tour
- ☐ try local food
- ☐ go to the zoo
- ☐ buy souvenirs
- ☐ go shopping
- ☐ attend local cultural events
- ☐ other: _____



2. Let's Listen

People are visiting a city. Where are they? Listen and number the pictures.

A. ☐

B. ☐

C. ☐

D. ☐

E. ☐

F. ☐

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3. Let's Listen

Task 1

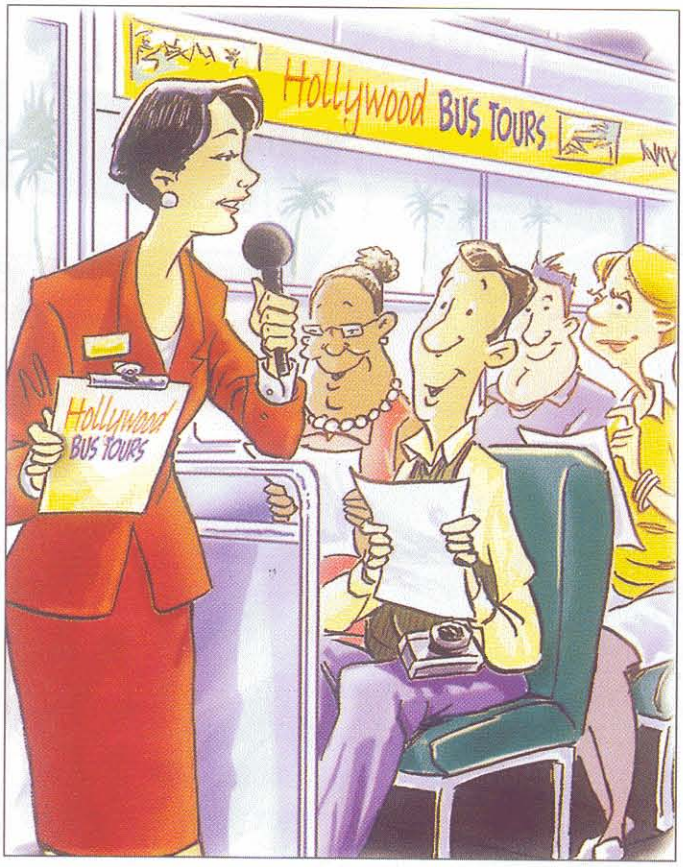
Tour guides are describing some of the things people will see or do on a tour. Listen and circle the correct answers.

1. a. take pictures of the stars' houses
   b. see Marilyn Monroe's house
   c. see Joe DiMaggio's house
   d. see James Dean's house
   e. see Arnold Schwarzenegger's house

2. a. go to the Empire State Building
   b. visit the Statue of Liberty
   c. take a taxi uptown
   d. have a picnic in Central Park
   e. go ice skating at Rockefeller Center

3. a. hike in the mountains
   b. visit a market
   c. eat food at the market
   d. go inside a temple
   e. touch the statues

4. a. see a baseball game
   b. go to a museum
   c. see the museum's most famous painting
   d. take a boat ride
   e. eat pizza with Al Capone



Task 2

Listen again. Are these statements true or false? Check (✓) the correct answer.

	True	False
1. People can take pictures of the stars' houses.	☐	☐
2. People can buy a photo of the ice rink.	☐	☐
3. People can buy many kinds of souvenirs.	☐	☐
4. People can't buy tickets for any baseball game.	☐	☐

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4. Let's Listen

Task 1

People are talking about the tours they took. What was good or bad about each tour? Listen and check (✓) the correct answers.

1.

	Good	Not good
the itinerary	☐	☐
the guide	☐	☐
the food	☐	☐
the price	☐	☐

3.

	Good	Not good
the itinerary	☐	☐
the guide	☐	☐
the food	☐	☐
the price	☐	☐

2.

	Good	Not good
the itinerary	☐	☐
the guide	☐	☐
the food	☐	☐
the price	☐	☐

4.

	Good	Not good
the itinerary	☐	☐
the guide	☐	☐
the food	☐	☐
the price	☐	☐

Task 2

Listen again. Would each person recommend the tour? Check (✓) the correct answer.

1. ☐ yes ☐ no
2. ☐ yes ☐ no
3. ☐ yes ☐ no
4. ☐ yes ☐ no

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UNIT 20 Airports

1. Getting Ready

Match each activity on the left with the correct place on the right. Compare answers with a partner.

1. freshen up after a flight *d*
2. board a flight ___
3. meet a friend arriving on a flight ___
4. get flight information ___
5. change money ___
6. pick up suitcases after a flight ___
7. buy a magazine ___
8. take a bus to a different terminal ___

a. arrivals area
b. baggage-claim area
c. newsstand
d. restroom
e. shuttle bus stop
f. departure gate
g. currency exchange
h. arrival and departure board

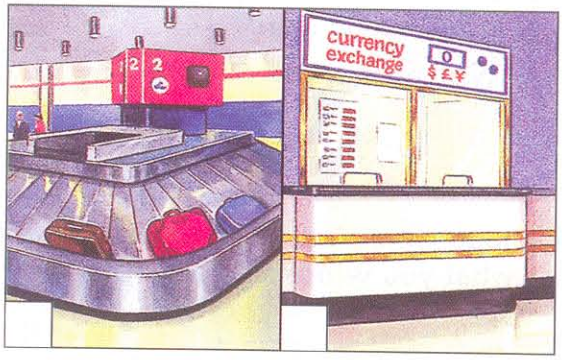
2. Let's Listen

Where do these people want to go? Listen and check (✓) the correct picture.

1.

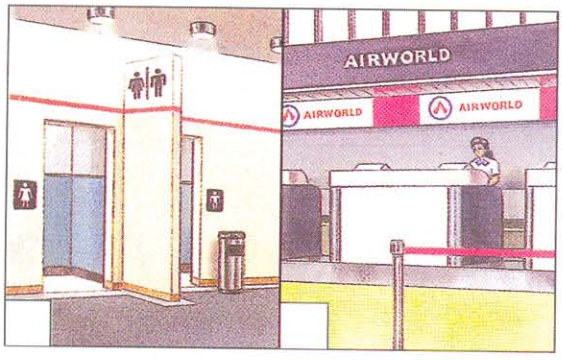
a. b.

2.



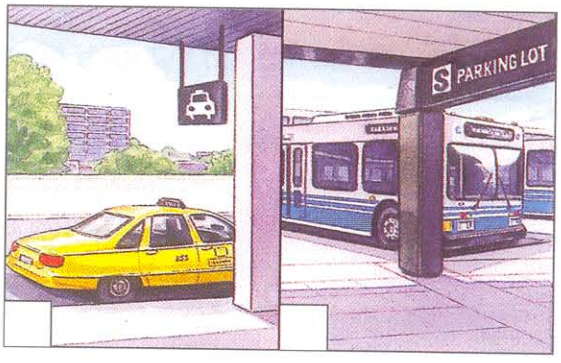
a. b.

3.



a. b.

4.



a. b.

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3. Let's Listen

Task 1

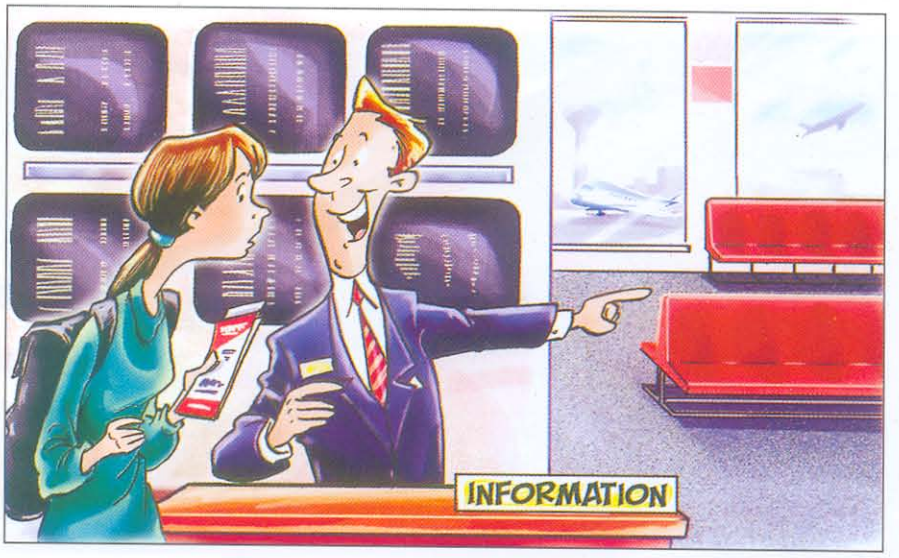
What are these people talking about? Listen and circle the correct answer.

1. a. directions
   b. flight insurance
   c. flight information

2. a. ticketing information
   b. a flight departure time
   c. a flight arrival time

3. a. directions to the hotel
   b. hotel prices
   c. car rentals

4. a. customs and immigration
   b. shopping
   c. ATM machines



Task 2

Listen again. Are these statements true or false? Check (✓) the correct answer.

	True	False
1. a. She needs to find Terminal B.	☐	☐
b. The bus leaves in twenty minutes.	☐	☐
c. She doesn't need to buy a ticket.	☐	☐
2. a. The clerk doesn't help the man.	☐	☐
b. The flight arrival time will appear later.	☐	☐
c. The man should check the monitor in 50 minutes.	☐	☐
3. a. There are maps on Level 1.	☐	☐
b. She plans to drive to the hotel.	☐	☐
c. The hotel is near the airport.	☐	☐
4. a. There aren't a lot of stores to choose from.	☐	☐
b. She doesn't have to go through customs and immigration first.	☐	☐
c. She can't use credit cards.	☐	☐

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4. Let's Listen

Task 1

People are talking about airports in different cities. Listen and check (✓) the correct answers.

1.

	Good	Not good
the location	☑	☐
the transportation	☐	☐
the facilities	☐	☐
the check-in	☐	☐

3.

	Good	Not good
the location	☐	☐
the transportation	☐	☐
the facilities	☐	☐
the check-in	☐	☐

2.

	Good	Not good
the location	☐	☐
the transportation	☐	☐
the facilities	☐	☐
the check-in	☐	☐

4.

	Good	Not good
the location	☐	☐
the transportation	☐	☐
the facilities	☐	☐
the check-in	☐	☐

Task 2

Listen again. What phrase completes each statement? Write the correct letter.

1. The airport should put in ___
2. The airport needs to add ___
3. There should be ___
4. The city needs to build ___

a. some more check-in counters.
b. some stores and cafes.
c. a new airport closer to the city.
d. a bus service into town.

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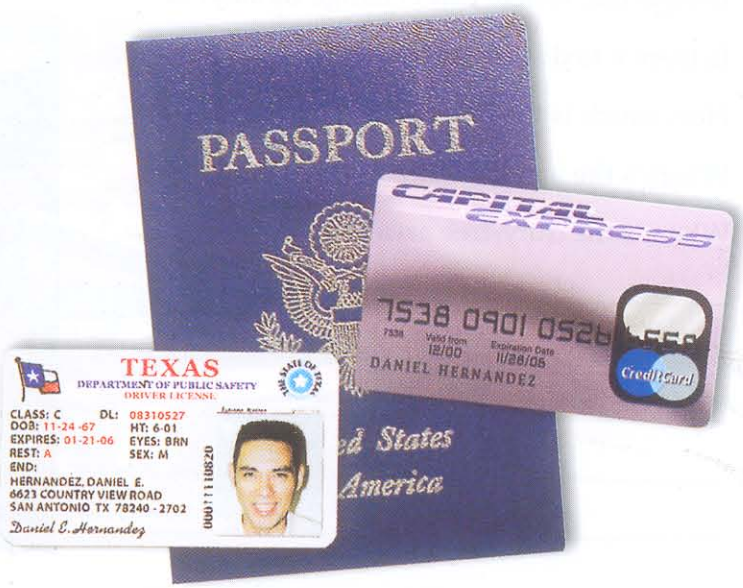
UNIT 21 Hotels

1. Getting Ready

What do you usually do when you check into a hotel? Check (✓) your answers and compare them with a partner.

- ☐ show some identification
- ☐ give your credit card number
- ☐ pay for the room in advance
- ☐ pay a deposit
- ☐ show a letter from your company or school
- ☐ fill out a registration card
- ☐ show your airline tickets
- ☐ give a confirmation number
- ☐ other: _____



2. Let's Listen

People are checking into a hotel. What do they have to do? Listen and circle the correct answers.

1. a. fill out a form
   b. show a driver's license
   c. show a passport
   d. pay a deposit
   e. give the receptionist his credit card

2. a. give the confirmation number
   b. show a driver's license
   c. show a passport
   d. pay cash for the room
   e. leave a deposit

3. a. spell her name
   b. show a driver's license
   c. show an airline ticket
   d. fill out a registration form
   e. sign a card

4. a. show a company ID
   b. show a passport
   c. give the receptionist her credit card
   d. fill out a card
   e. leave a deposit

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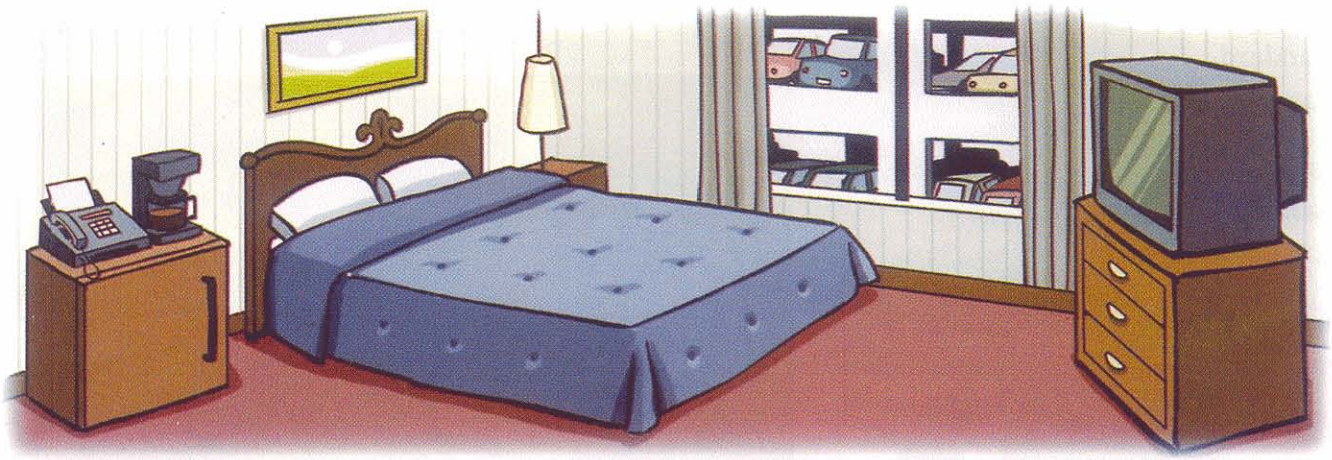
4. Let's Listen

Task 1

People are discussing their rooms. Listen and check (✓) the correct information.



1.

	Good	Not good
the size	☐	☐
the bathroom	☐	☐
the view	☐	☐
the facilities	☐	☐

2.

	Good	Not good
the size	☐	☐
the bathroom	☐	☐
the view	☐	☐
the facilities	☐	☐

2.

	Good	Not good
the size	☐	☐
the bathroom	☐	☐
the view	☐	☐
the facilities	☐	☐

4.

	Good	Not good
the size	☐	☐
the bathroom	☐	☐
the view	☐	☐
the facilities	☐	☐

Task 2

Listen again. What did each guest complain about? Circle the correct answer.

1. **a.** that there was nothing in the refrigerator
   b. that the TV and fax machine did not work

2. **a.** the size of the bathroom
   b. the mattress

3. **a.** the view from the window
   b. the heat in the room

4. **a.** the shower
   b. the stereo

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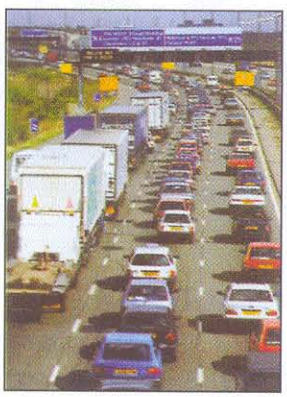
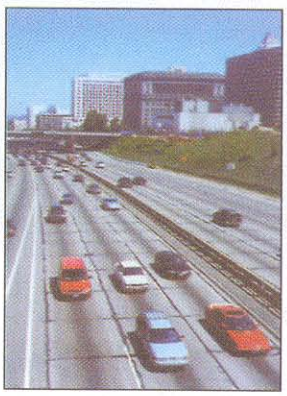
UNIT 22 Traffic

1. Getting Ready

Match the pictures with the descriptions. Write the correct letter next to each description. Compare your answers with a partner.

1. Road repair ___
2. Two cars in a collision ___
3. Traffic congestion on a freeway A
4. Traffic moving smoothly on a freeway ___

A. 

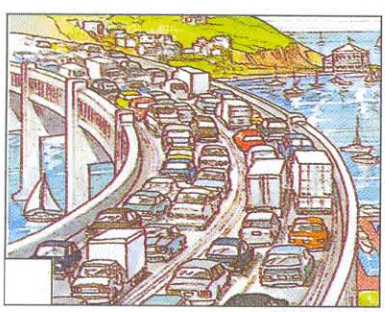
B. 

C.

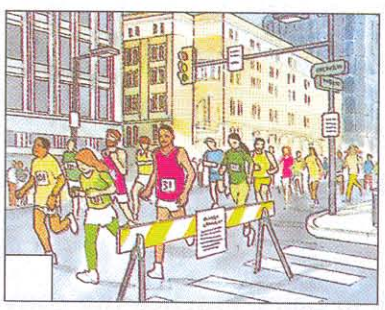
D.

2. Let's Listen

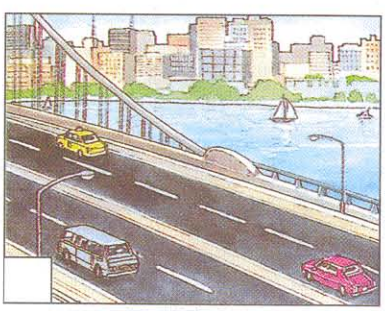
People are making announcements about traffic conditions. Listen and number the pictures.

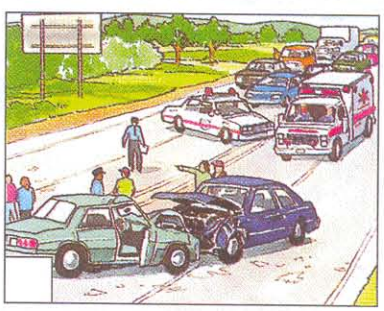
A. 

B.

C. 

D.

E. 

F. 

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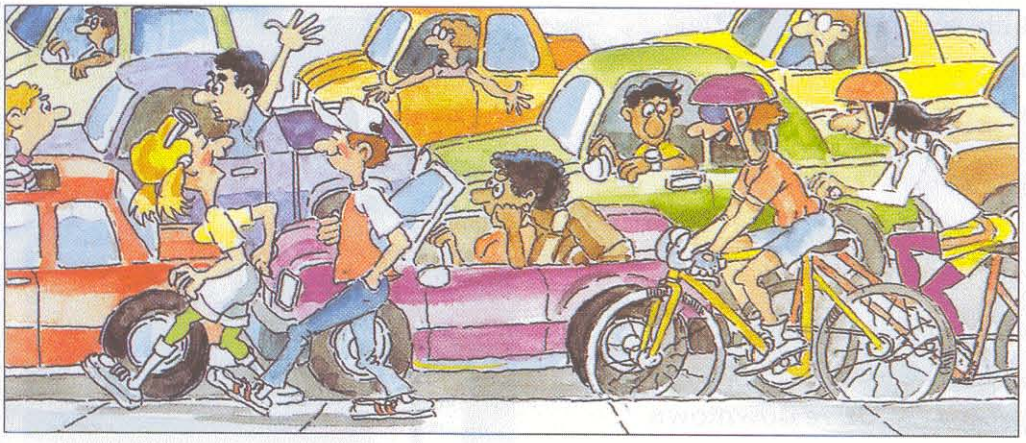
3. Let's Listen

Task 1

These people have to go somewhere. How will each person get there? Listen and circle the correct answer.



1. a. by bus
   b. by car
   c. by bicycle

2. a. by car
   b. by bus
   c. by subway

3. a. by taxi
   b. by car
   c. by bus

4. a. by car
   b. by bus
   c. by taxi

5. a. by car
   b. by taxi and subway
   c. by subway and on foot

6. a. by car
   b. by bike
   c. by bus

Task 2

Listen again. Are these statements true or false? Check (✓) the correct answer.

	True	False
1. There is a big baseball game today.	☐	☐
2. There is a traffic jam on the freeway.	☐	☐
3. Taxis usually don't come very quickly.	☐	☐
4. Kevin lives close to Harry.	☐	☐
5. The traffic is backing up because a traffic light is broken.	☐	☐
6. The weather is not so good.	☐	☐

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4. Let's Listen

Task 1

People are describing solutions to traffic problems in their cities. What did each city do? Listen and circle the correct answer.

1. a. They improved the quality of buses.
   b. They raised bus fares on weekends.
   c. They lowered taxi fares.

2. a. They built more parking garages.
   b. They made drivers pay a daily fee.
   c. They kept all cars out of the city center.

3. a. They made many streets downtown one-way.
   b. They made new lanes for cars to use.
   c. They made a law that people can drive downtown every day if they have a special pass.

4. a. They did not allow people to ride a bicycle downtown.
   b. They made a rule that there must be at least three people in a car to go downtown.
   c. They bought new buses that don't create pollution.

Task 2

Listen again. What problem did each city have? Write the correct letter.

1. ___ a. The traffic moved too slowly.
2. ___ b. There weren't enough parking spaces.
3. ___ c. The public transportation wasn't very good.
4. ___ d. The air pollution in the city needed to be lowered.

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UNIT 23 Roommates

1. Getting Ready

What are some important qualities of a roommate? Check (✓) the four most important qualities and add another of your own. Compare answers with a partner.

- ☐ good-tempered
- ☐ good cook
- ☐ doesn't snore
- ☐ reliable
- ☐ studious
- ☐ sociable
- ☐ thoughtful
- ☐ sense of humor
- ☐ quiet
- ☐ talkative
- ☐ neat
- ☐ considerate
- ☐ other: _____

2. Let's Listen

People are talking about their roommates. Listen and circle the two words that best describe each person.

1. a. considerate
   b. messy
   c. helpful
   d. unreliable

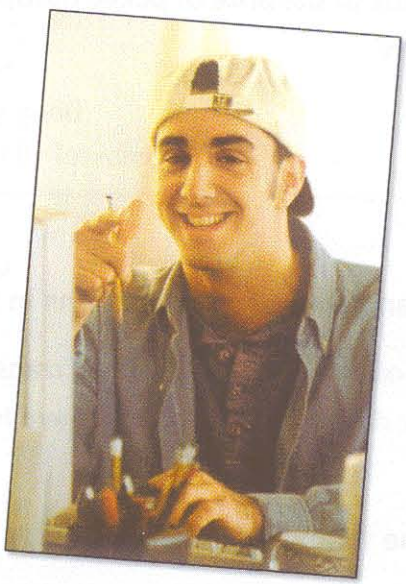
2. a. unfriendly
   b. talkative
   c. studious
   d. generous

3. a. messy
   b. studious
   c. sociable
   d. humorous

4. a. unreliable
   b. inconsiderate
   c. neat
   d. helpful

5. a. neat
   b. sociable
   c. considerate
   d. studious

6. a. lazy
   b. quiet
   c. studious
   d. bad-tempered



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3. Let's Listen

Task 1

People are comparing their new roommate with their old roommate. Which one does each person prefer? Listen and check (✓) the correct answer.

	The new one	The old one
1.	☐	☐
2.	☐	☐
3.	☐	☐
4.	☐	☐
5.	☐	☐
6.	☐	☐

Task 2

Listen again. What word or phrase describes each person's favorite roommate? Write the correct letter.

1. ___	a. considerate
2. ___	b. humorous
3. ___	c. neat and clean
4. ___	d. thoughtful
5. ___	e. not too talkative
6. ___	f. friendly and happy

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4. Let's Listen

Task 1

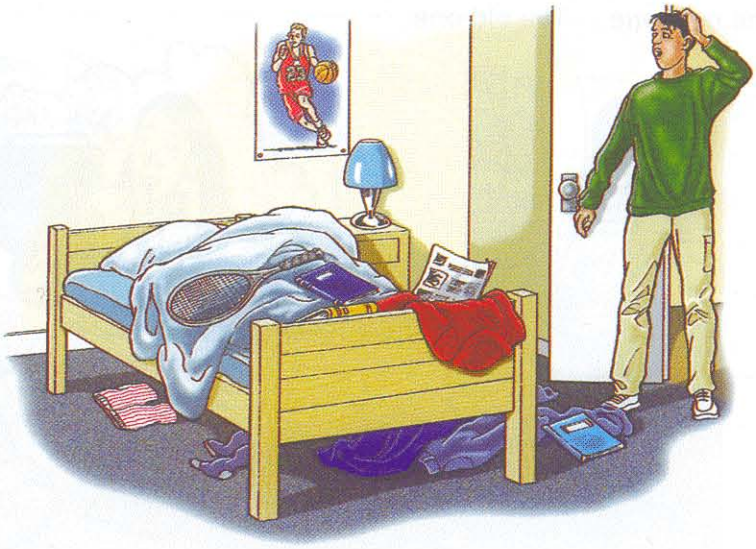
People left voicemails for their roommates. What do they want their roommates to do? Listen and circle the correct answer.

1. a. make the bed
   b. lend him a book
   c. bring him a book

2. a. invite her friends over
   b. buy some snacks
   c. make some snacks

3. a. call his parents
   b. make restaurant reservations
   c. clean the living room

4. a. buy some food
   b. clean the room
   c. empty out the refrigerator



Task 2

Listen again. Are these statements true or false? Check (✓) the correct answer.

	True	False
1. Ted did not make his bed this morning.	☐	☐
2. Margaret invited friends over to play games.	☐	☐
3. John is going to buy dinner for Ken.	☐	☐
4. Carrie forgot to clean the apartment.	☐	☐

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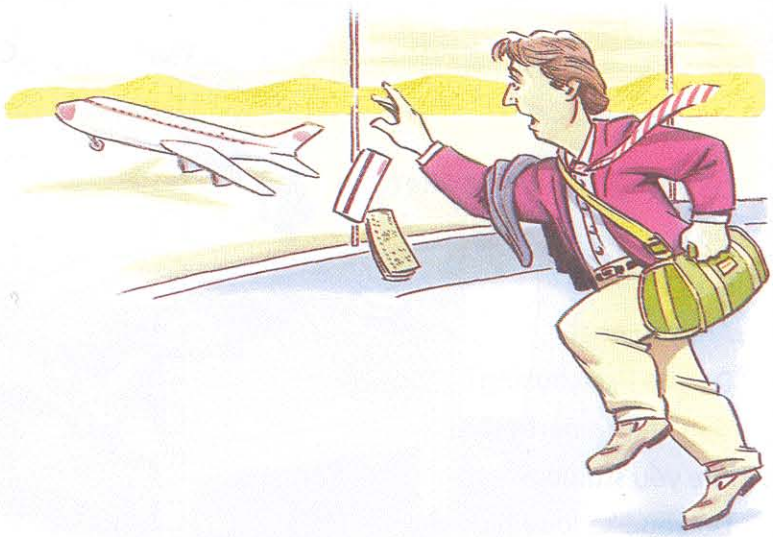
UNIT 24 Travel

1. Getting Ready

Which of these have ever happened to you on vacation? Check (✓) your answers and compare them with a partner.

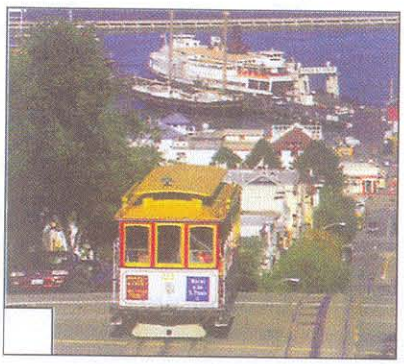
	Yes	No
You missed a flight.	☐	☐
Someone stole your money.	☐	☐
You lost your wallet.	☐	☐
You lost your passport.	☐	☐
Your bags didn't arrive.	☐	☐
You got sick.	☐	☐
You ran out of money.	☐	☐

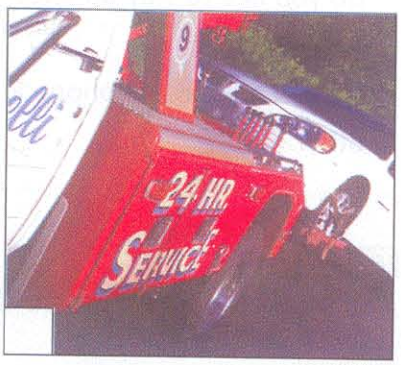


2. Let's Listen

Cindy is talking about her vacation. Listen and number the pictures.

A.

B. 

C. 

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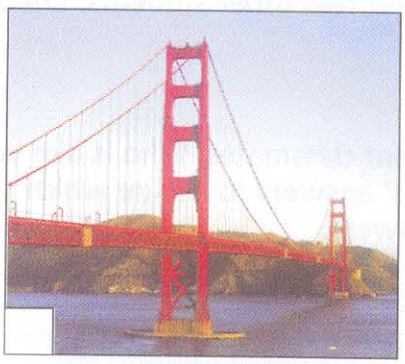
E. 

F.

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3. Let's Listen

Task 1

People are calling home while they are on vacation. Listen and check (✓) the word that describes each person.

1. Jill
   - ☐ worried
   - ☐ excited
   - ☐ upset

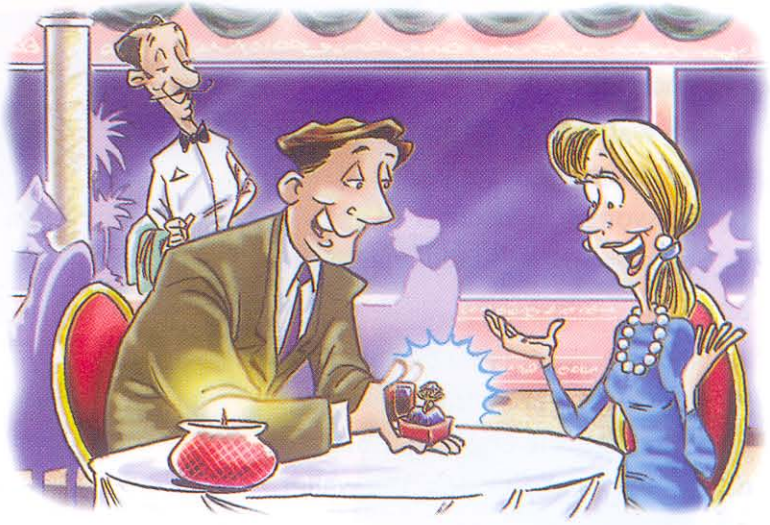
2. Sean
   - ☐ relaxed
   - ☐ happy
   - ☐ frightened

3. John
   - ☐ relaxed
   - ☐ pleased
   - ☐ worried

4. Rachel
   - ☐ happy
   - ☐ sick
   - ☐ excited

5. Mary
   - ☐ upset
   - ☐ sick
   - ☐ relaxed

6. Margaret
   - ☐ bored
   - ☐ pleased
   - ☐ angry



Task 2

Listen again. Why does each person call? Circle the correct answer.

1. Jill _____ .
   - a. has some news
   - b. was in a dangerous situation
   - c. wants to ask a favor

2. Sean _____ .
   - a. isn't having a good time
   - b. has met someone interesting
   - c. needs money

3. John _____ .
   - a. lost his wallet
   - b. lost his ticket
   - c. will be coming back on time

4. Rachel _____ .
   - a. has good news
   - b. needs help
   - c. to tell her friend about a health problem

5. Mary _____ .
   - a. lost her glasses
   - b. was in an accident
   - c. has good news

6. Margaret _____ .
   - a. is coming home earlier
   - b. is taking a different flight
   - c. doesn't have anything to do

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4. Let's Listen

Task 1

People are describing travel experiences. Is each statement true or false? Listen and check (✓) the correct answer.

	True	False
1. Cassandra		
a. She was eating in a Korean restaurant.	☐	☐
b. She asked the woman to help her.	☐	☐
c. The woman invited her to join the family at their table.	☐	☐
d. She hasn't been in touch with the woman since then.	☐	☐
2. Brooke		
a. She was traveling by train in Italy.	☐	☐
b. Her wallet was in one of her bags.	☐	☐
c. Someone stole one of her bags.	☐	☐
d. The person didn't steal the wallet.	☐	☐
3. Corey		
a. He had extra clothes with him.	☐	☐
b. The airline did nothing to help.	☐	☐
c. His bags arrived four days later.	☐	☐
d. His bags had important things inside them.	☐	☐
4. Melanie		
a. She got sick with food poisoning in Australia.	☐	☐
b. She was only sick for two days.	☐	☐
c. She knew someone in Sydney.	☐	☐
d. She went sightseeing for three days.	☐	☐

Task 2

Listen again. Why does each person want to go back again? Write the correct letter.

1. Cassandra ___
2. Brooke ___
3. Corey ___
4. Melanie ___

a. He wants to listen to the traditional music.
b. She wants to see a temple.
c. She wants to see the museums she missed.
d. She wants to scuba dive.

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